

# eNagar

# e-Enabling public service in Urban Local Bodies of Gujarat State

**User Manual Document** 

Version 1.0

## **BUILDING PERMISSION MODULE**

**July 2019** 

# **DOCUMENT RELEASE NOTE**

## **Document Details:**

Version: 1.0

Name	Version No.	Description
User Manual	Version 1.0	User Manual Document for e-Nagar which contains details of Building Permission Process.

## **Revision Details:**

Reference No	Action taken (Add / Del / Change / Replace)	Preceding Page No.	New Page No.	Revision Description

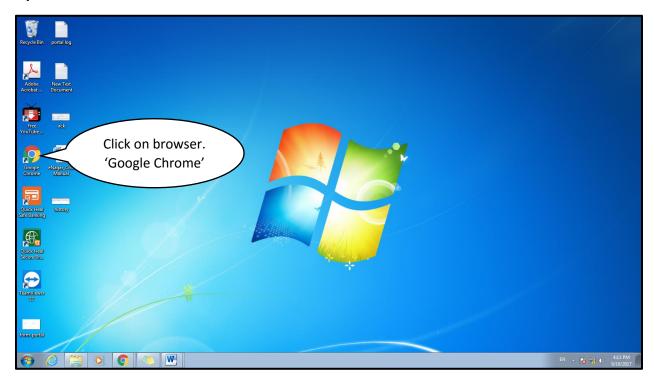
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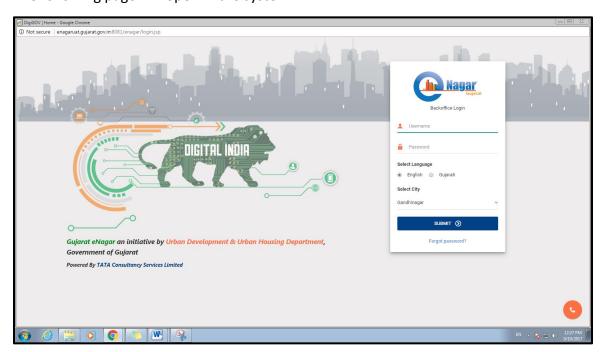
## CHAPTER 1. LOGGING IN

#### **Open Browser:**



Enter URL: <a href="http://enagar.gujarat.gov.in/DIGIGOV/login.jsp">http://enagar.gujarat.gov.in/DIGIGOV/login.jsp</a>

The following page will open in the system:

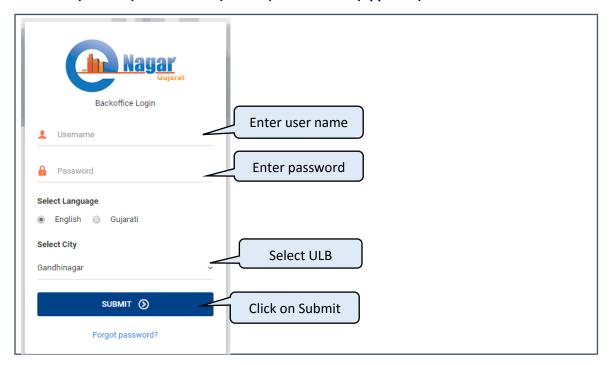


**Enter login credentials:** Enter any of the below login credential to enter in the system. Each role has different user name and password

Serial No.	Role	
1.	L1 Officer (Initiator)	
2.	L2 Officer (Verifier)	
3.	L3 Officer (Approver)	

Hierarchy of the users:

## L1 Officer (Initiator) → L2 Officer (Verifier) → L3 Officer (Approver)



## CHAPTER 2. NEW LICENSE REGISTRATION

The right to apply for license is given to the applicant through portal and L1 Officer from the Back office.

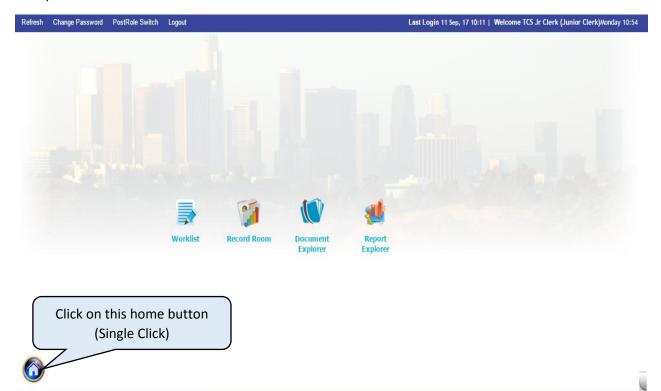
## 2.1 Login: L1 Officer (Initiator)

#### **Navigation**

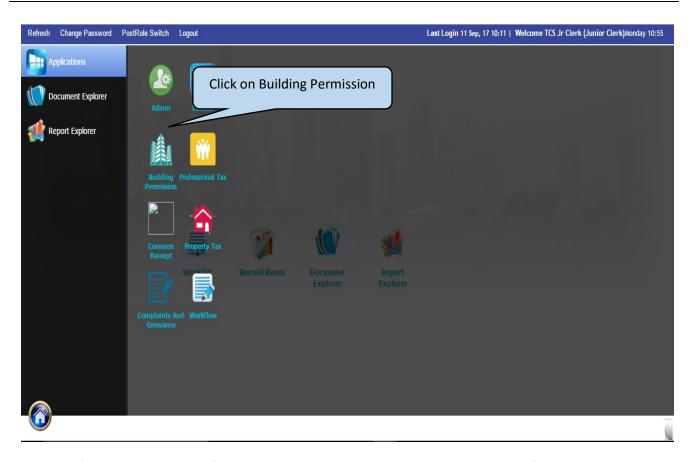
After login:

Click on 'Home' → Click on 'Building Permission' → click on 'Apply for license'

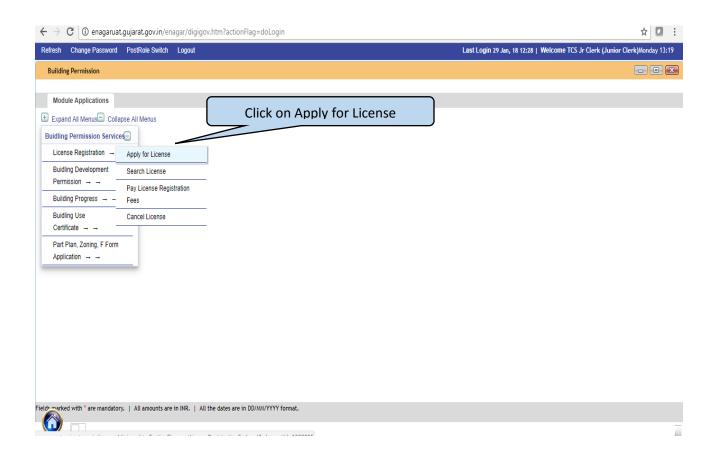
Kindly refer to the screen below



On click of this, menu will appear on screen where user needs to select 'Building Permission'



On click of Building Permission, following menu will appear, user needs click on apply for license link.

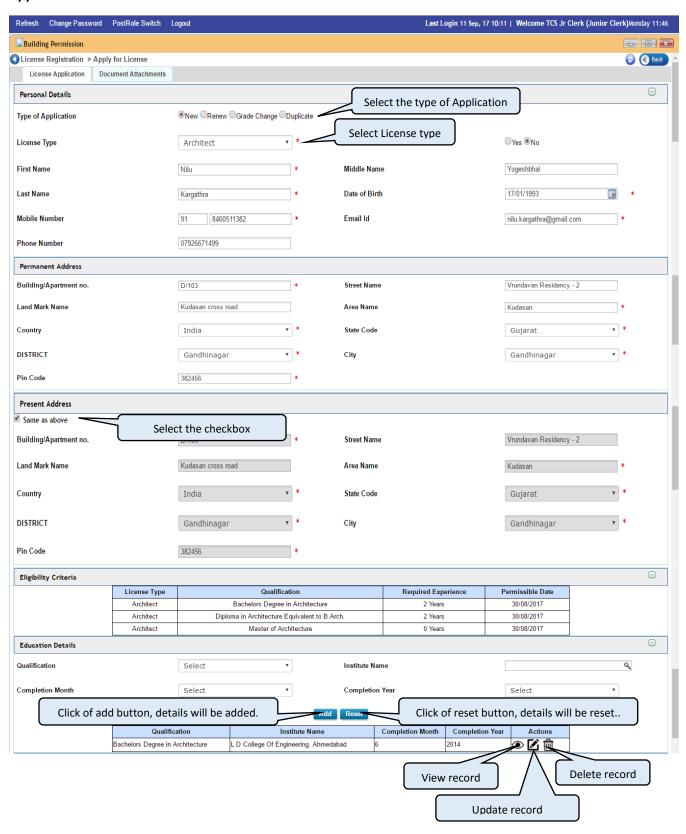


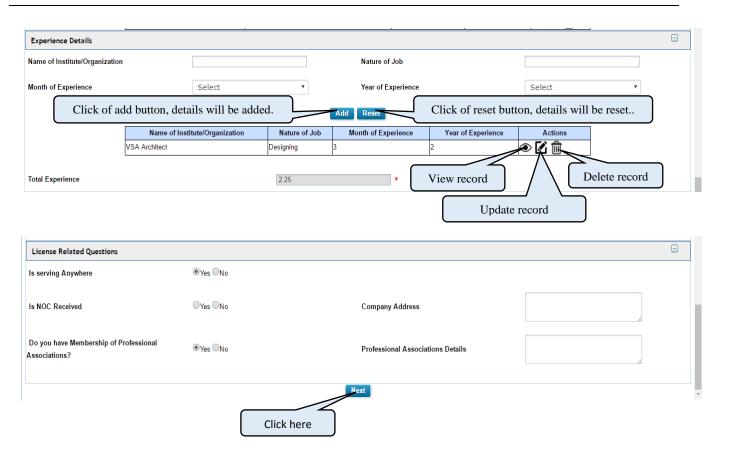
#### Steps:

On click of apply for License, License application form will open. User needs to enter required details in the application form.

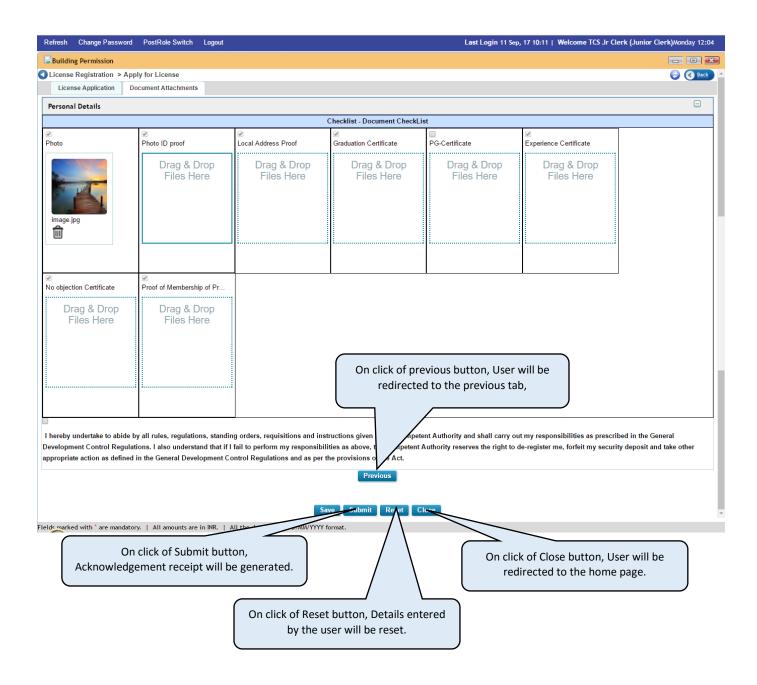
- 1. User selects type of application as New.
- 2. User selects License type from the list available in the dropdown.
- 3. User enters personal details.
- 4. User needs to enter permanent address.
- 5. If Present Address is same as Permanent Address, user check on 'same as above' checkbox. On click of that data will be auto filled.
- 6. If Present Address is different than Permanent Address, User needs to enter the details.
- 7. Eligibility Criteria: As per the license type selected by the user, eligibility criteria will be populated.
- 8. Education Details:
  - a. Qualification: User needs to select Qualification from the drop down.
  - b. Institute Name: User enters the initials of the institute based on which suggestion will be shown. If the institute of the user is not available in the list, user can enter the name and add the same.
  - c. Completion Month and Completion Year: User selects value from the drop down.
  - d. Add button > Click on this button, details entered by the user will be added and shown in the table as shown below.
  - e. Reset Button > on click of Reset button, details entered by the user will be reset.
  - f. View > On click of this button, User will be able to see the record.
  - g. Edit> On click of this button, User will be able to edit the data and click on update button to update the details.
  - h. Delete > On click of this button, record will be deleted.
- 9. Experience Details:
  - a. User will enter Name of Institute/ Organization, Nature of work and experience period (month Year).
  - b. Add: on click of this button, details will be added and shown in the table. User can add multiple records.
  - c. Based on the experience details entered by the user, total years of experience will be auto Calculated.
- 10. User needs to fill the license related questions:
- 11. Click on next button.
- 12. User needs to attach required documents. Mandatory documents list will be populated based on the details entered by the user.
- 13. Submit: On click of this button, Acknowledgement receipt will be generated. User can user application number for tracking the application.

#### **Application Form:**

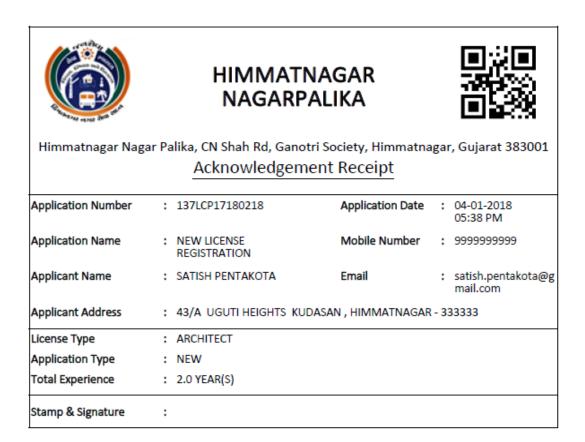


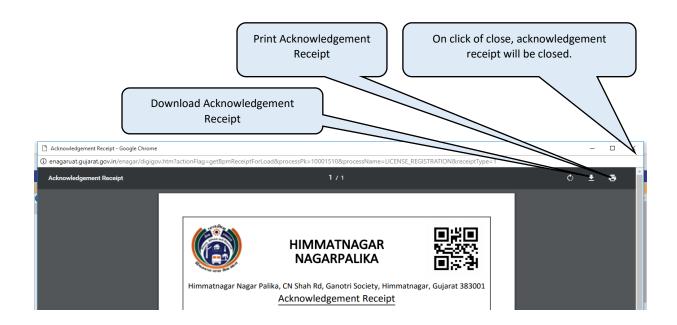


On click of next button, following tab will open. Upload the mandatory documents.

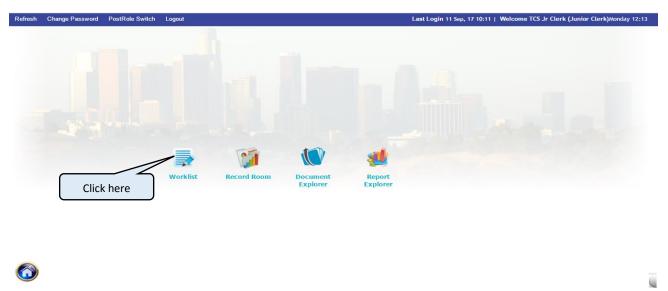


### **Acknowledgement Receipt:**





Submitted file will be appear in the work list of the L1 Officer (Initiator). Click on the work list in the home page.

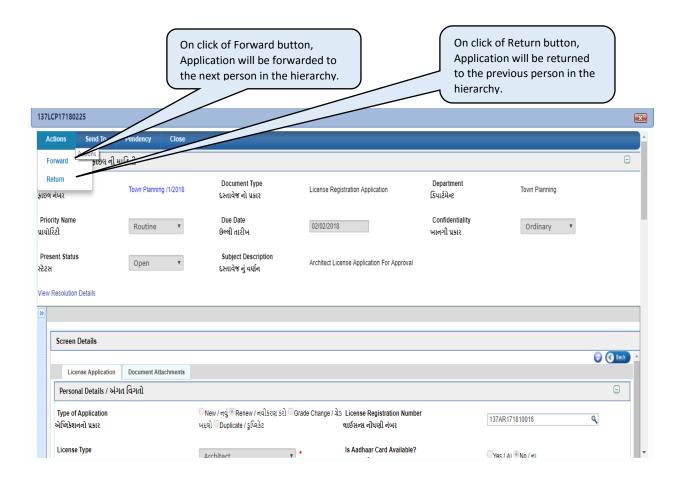


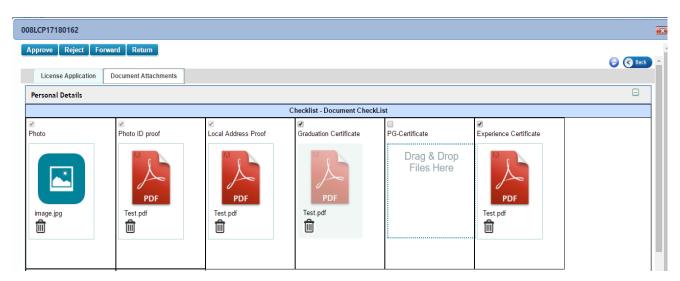
User will be able to search the file through application number.



On click of application number, following screen will appear.

User would be able to see the form filled by the applicant as well as able to download the documents for verification.

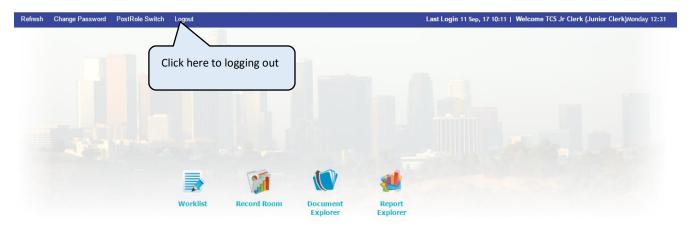




Click on forward button, following message will be populated.

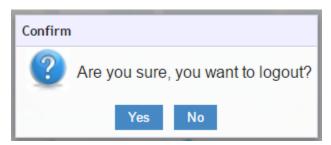


### Click on logout.



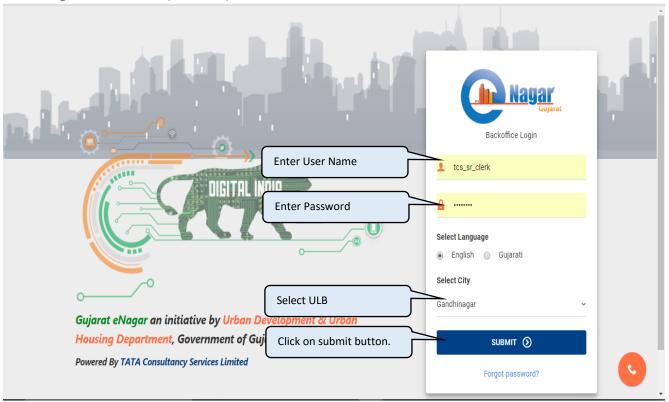


On click of logout following popup will be populated. Click on Yes Button.

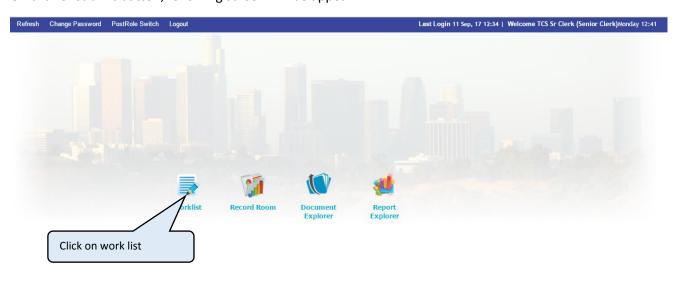


On click of Yes button, login screen will appear.

## 2.2 Login: L2 Officer (Verifier)

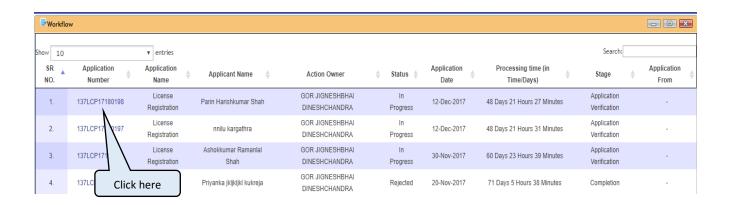


On click of submit button, following screen will be appear.



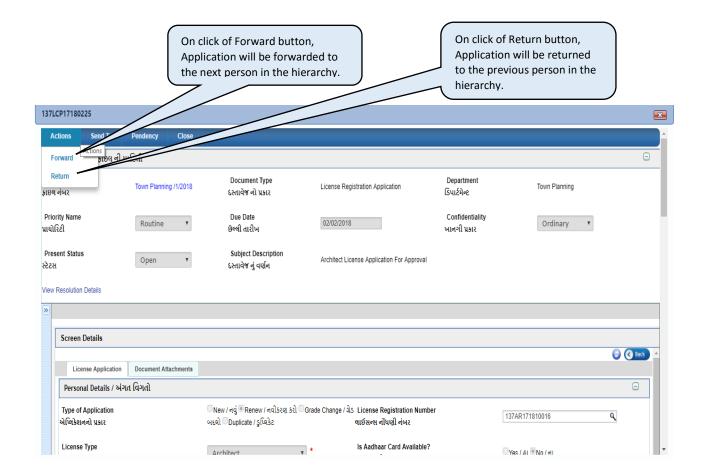


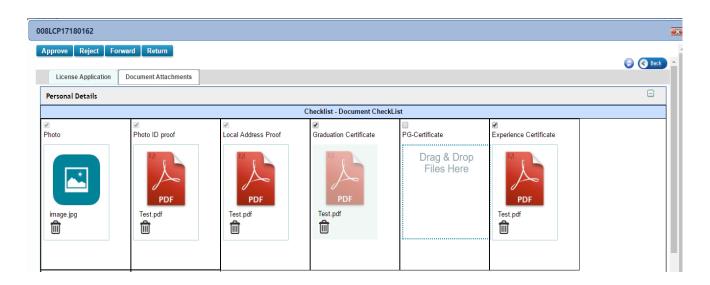
On click of work list, following screen will open. Search based on the application number.



On click of application number, following pop up will open, User will be able to see the application form and able to download the documents.

After verifiying data, User will forward the file to the next person in the Heirarchy.

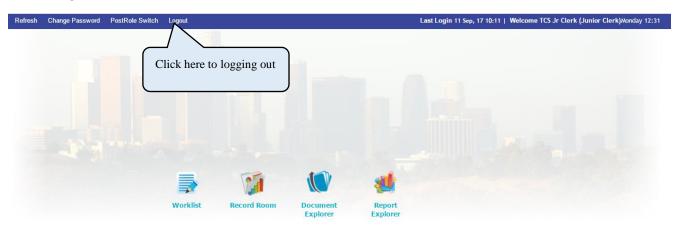




Click on forward button, following message will be populated.



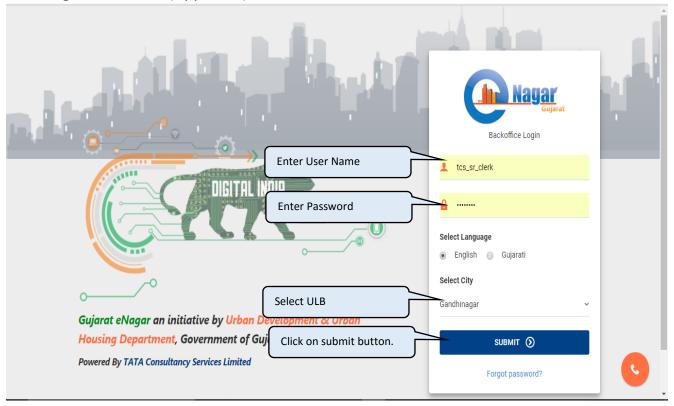
### Click on logout.



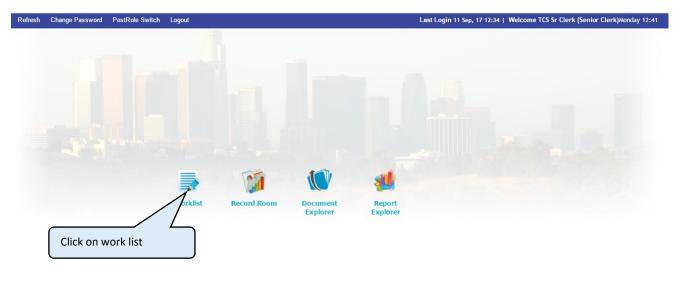


On click of logout following popup will be populated. Click on Yes Button.

## 2.3 Login: L3 Officer (Approver)



On click of submit button, following screen will be appear.





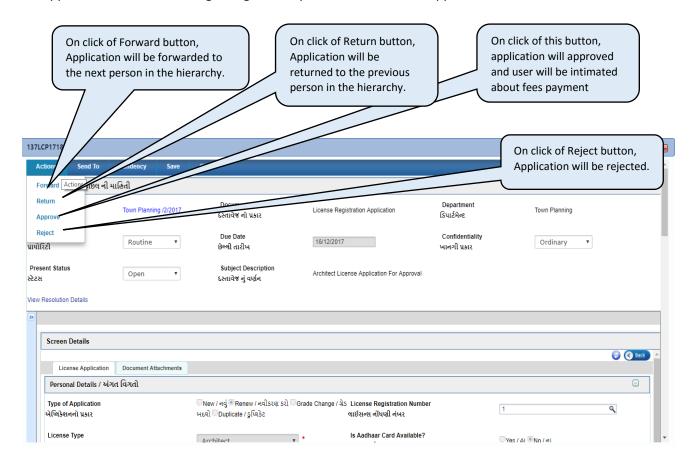
On click of work list, following screen will open. Search based on the application number.



On click of application number, following pop up will open, User will be able to see the application form and able to download the documents.

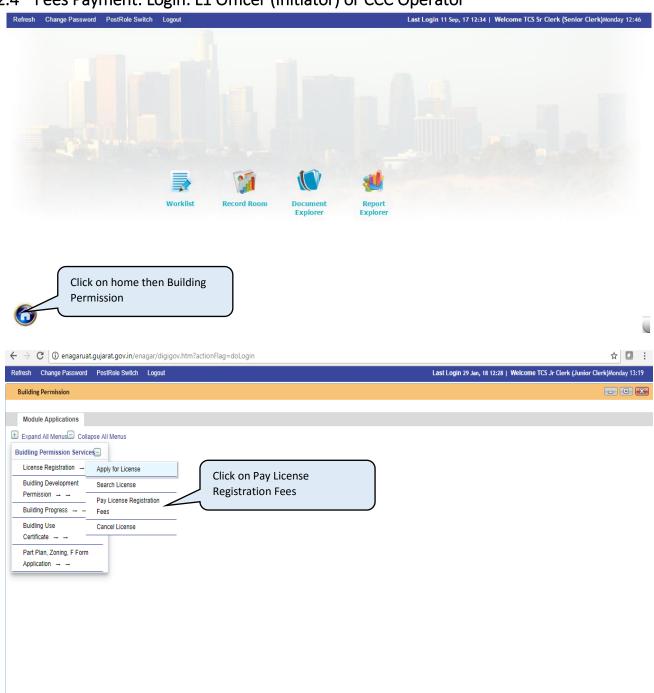
After verifiying data, User will approve the file.

On approval, SMS and email regarding Fees Payment will be sent to Applicant.



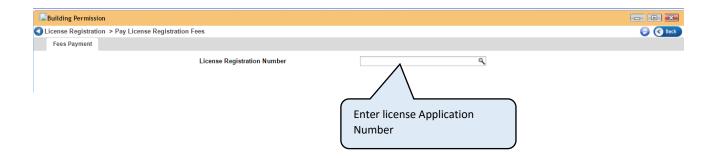
Logout of the system after approving the file.

## 2.4 Fees Payment: Login: L1 Officer (Initiator) or CCC Operator

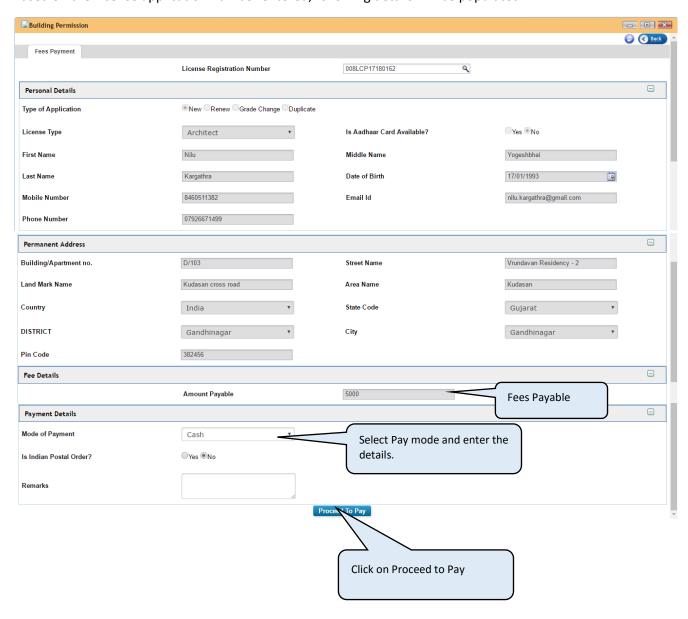


On click of License Registration fees, following screen will open.

arked with \* are mandatory. | All amounts are in INR. | All the dates are in DD//////YYYY format.



Based on the License application number entered, following details will be populated.



On click of Proceed to pay, payment receipt will be generated.

## **Payment Receipt**



## HIMMATNAGAR NAGARPALIKA



Himmatnagar Nagar Palika, CN Shah Rd, Ganotri Society, Himmatnagar, Gujarat 383001 Payment Receipt

Receipt Number : 0401201813700004 Payment Date : 04-01-2018

05:40 PM

Application Name : NEW LICENSE Mobile Number : 9999999999

REGISTRATION

Payee Name : SATISH PENTAKOTA Email : satish.pentakota@g

mail.com

Applicant Address : 43/A UGUTI HEIGHTS KUDASAN , HIMMATNAGAR - 333333

Pay Mode : CASH

License Holder's Name : SATISH PENTAKOTA | License Holder's : 43/A UGUTI

Address

HEIGHTS KUDASAN , HIMMATNAGAR -

333333

License Number : 137AR171810012

Payment Head	Amount
LICENSE REGISTRATION FFF	5000

Amount in Words : RUPEES FIVE THOUSAND ONLY.

Received By : VAGHELA YOGESHKUMAR NATVARLAL

Received At : TOWN PLANNING - OFFICE

Stamp & Signature :

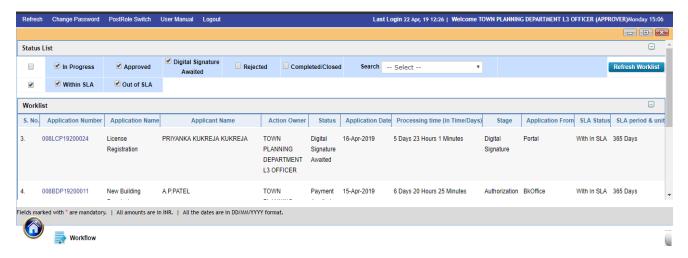
Close Payment Receipt.

## 2.5 Digitally signed Certificate:

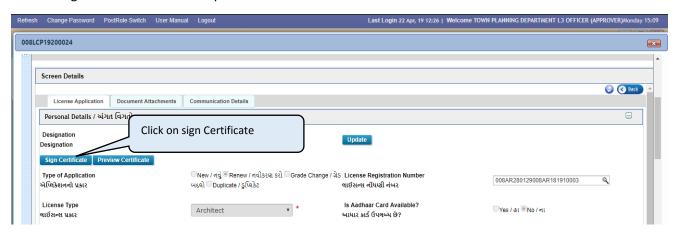
Login to L3 officer's ID:

Go to worklist → click on application number

Application status would be Digital Signature awaited.



#### Click on Sign Certifiacate → Enter password of Tocken



On successful signing the certificate, following message will come.

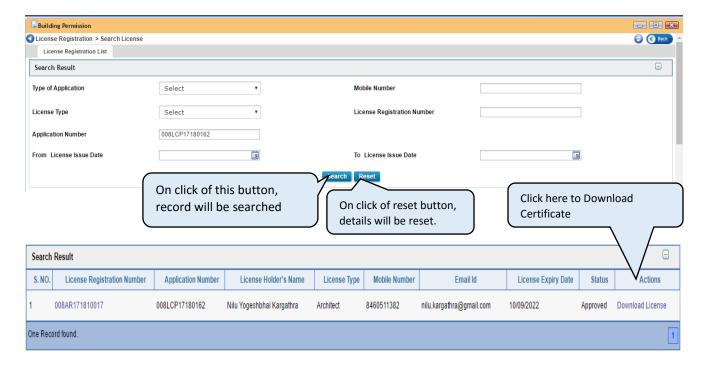


To download the license follow the steps as follows:

Login to L1 officer's ID:

Go to Building Permission → License Registration → Search License Registration







#### HIMMATNAGAR NAGARPALIKA

Himmatnagar Nagar Palika, CN Shah Rd, Ganotri Society, Himmatnagar, Gujarat 383001



License Number : 1 3 7 A R 1 7 1 8 1 0 0 2 3

License Type : ARCHITECT

License Holder's Name : ASHWIN AMRUTLAL JOSHI

Address : 24/1

ANANT SOCIETY NR. CHAKUDIA MAHADEV RAKHIYAL

Mobile Number : 9130912091

Phone Number : 9130912091

License Expiry Date : 05/01/2023

This is to certify that ASHWIN AMRUTLAL JOSHI is a registered ARCHITECT at HIMMATNAGAR NAGARPALIKA on 06/01/2018.



Certificate generated on 06/01/2018

CHIEF OFFICER

HIMMATNAGAR NAGARPALIKA

## CHAPTER 3. RENEW LICENSE REGISTRATION

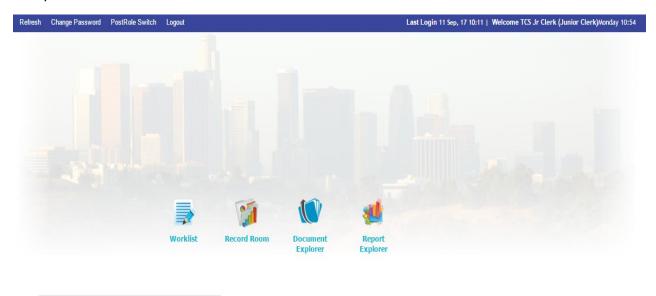
## 3.1 Login: L1 Officer (Initiator)

**Navigation** 

After login:

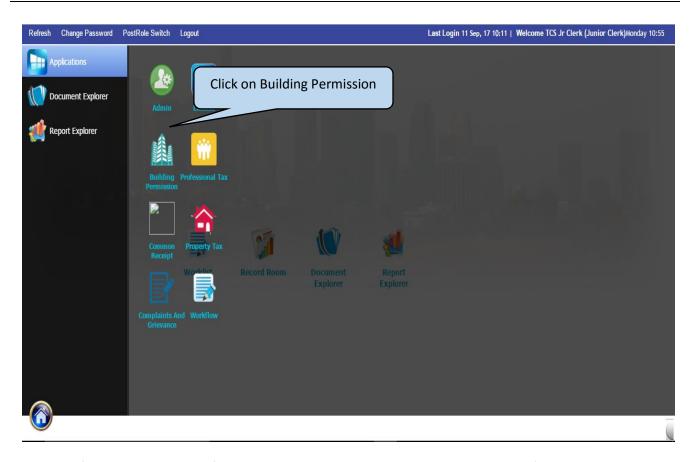
Click on 'Home'  $\rightarrow$  Click on 'Building Permission'  $\rightarrow$  click on 'Apply for license'

Kindly refer to the screen below

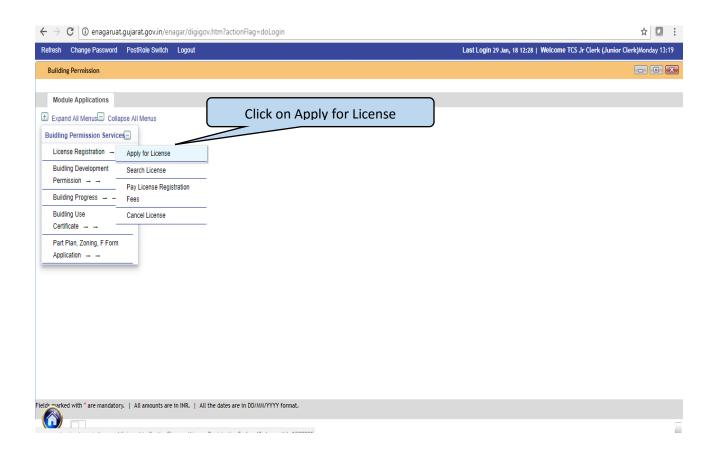




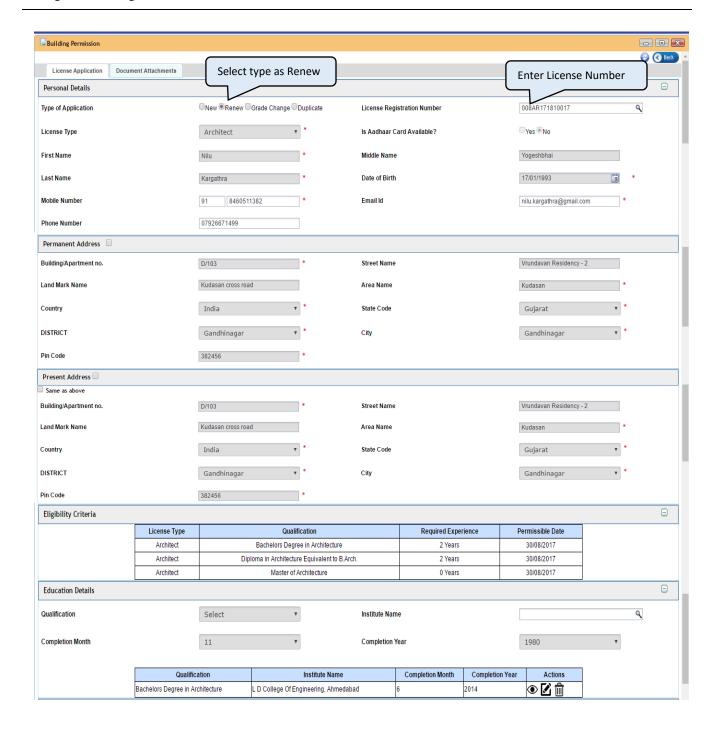
On click of this, menu will appear on screen where user needs to select 'Building Permission'

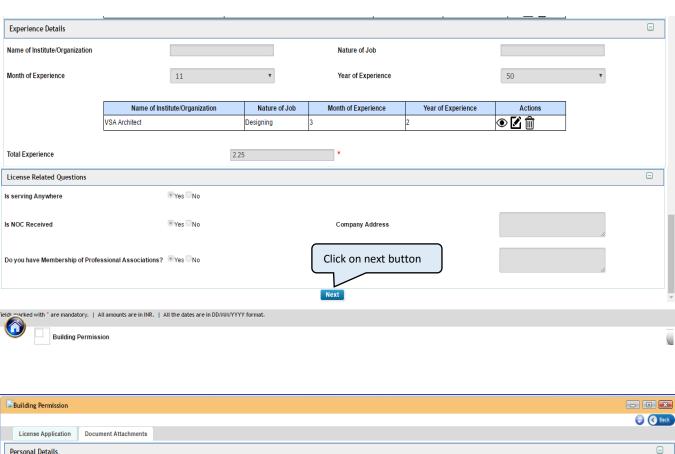


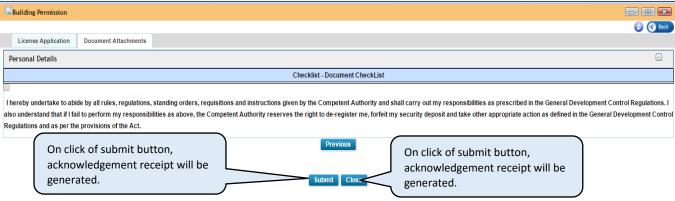
On click of Building Permission, following menu will appear, user needs click on apply for license link.



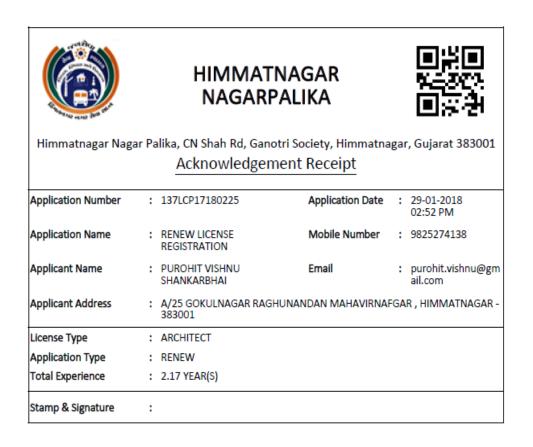
- 1. Select type as Renew.
- 2. Enter License Number. Based on License Number details will be auto populated in the system.





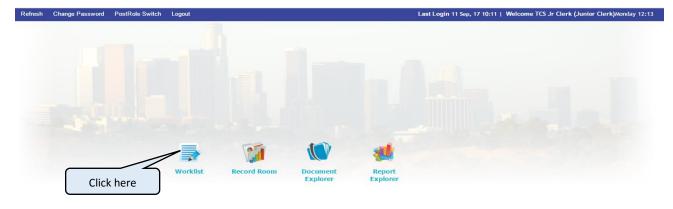


### **Acknowledgement Receipt:**



#### Close the Acknowledgement Receipt:

Submitted file will be appear in the work list of the L1 Officer (Initiator). Click on the work list in the home page.



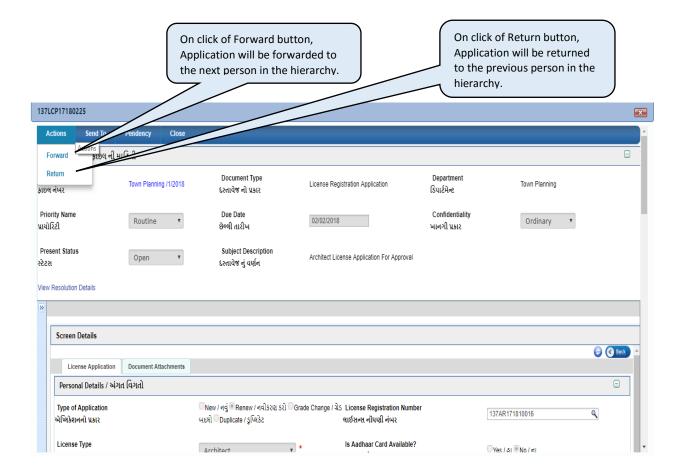


User will be able to search the file through application number.



On click of application number, following screen will appear.

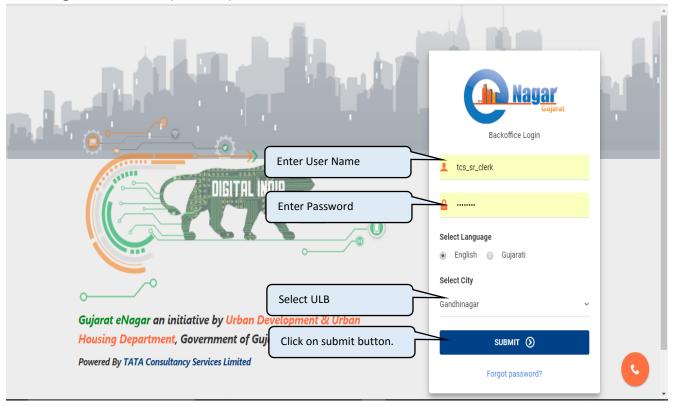
User would be able to see the form filled by the applicant as well as able to download the documents for verification.



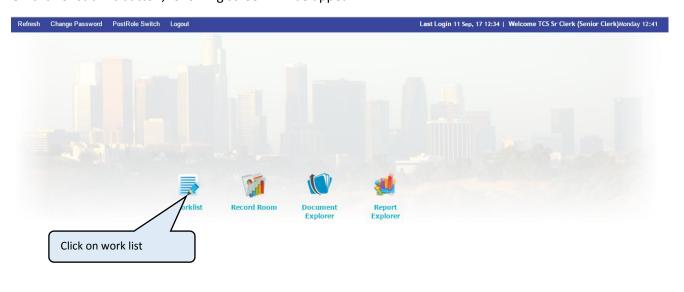


Logout of the application.

## 3.2 Login: L2 Officer (Verifier)



On click of submit button, following screen will be appear.



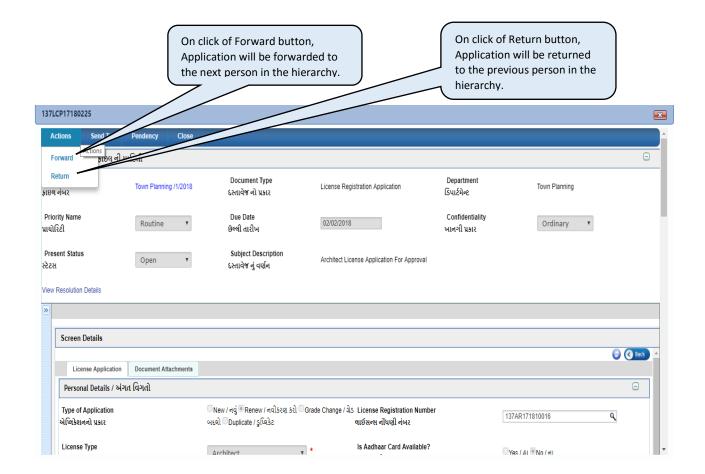


On click of work list, following screen will open. Search based on the application number.



On click of application number, following pop up will open, User will be able to see the application form and able to download the documents.

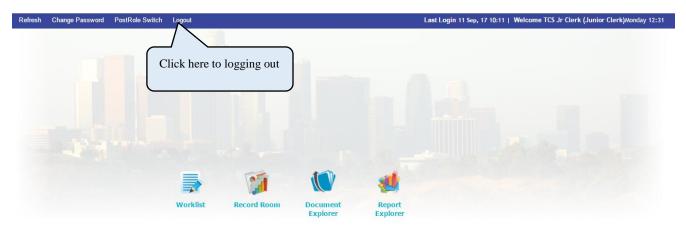
After verifiying data, User will forward the file to the next person in the Heirarchy.



Click on forward button, following message will be populated.



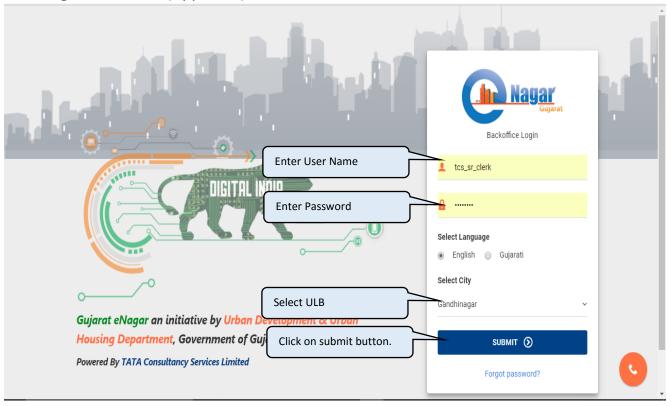
### Click on logout.



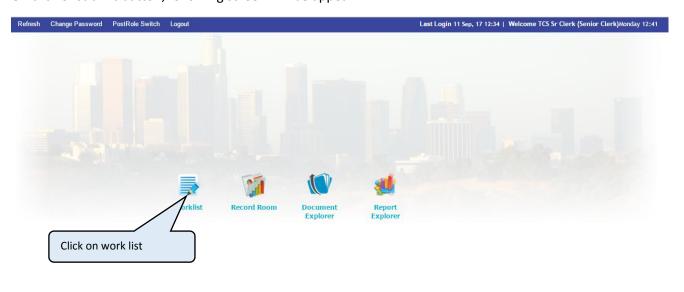


On click of logout following popup will be populated. Click on Yes Button.

## 3.3 Login: L3 Officer (Approver)



On click of submit button, following screen will be appear.





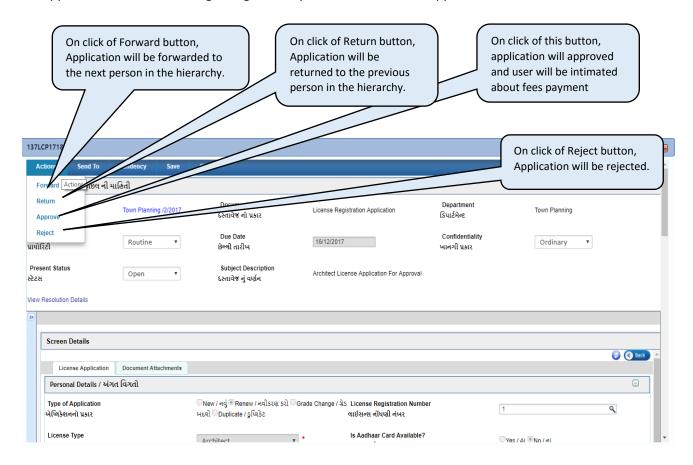
On click of work list, following screen will open. Search based on the application number.



On click of application number, following pop up will open, User will be able to see the application form and able to download the documents.

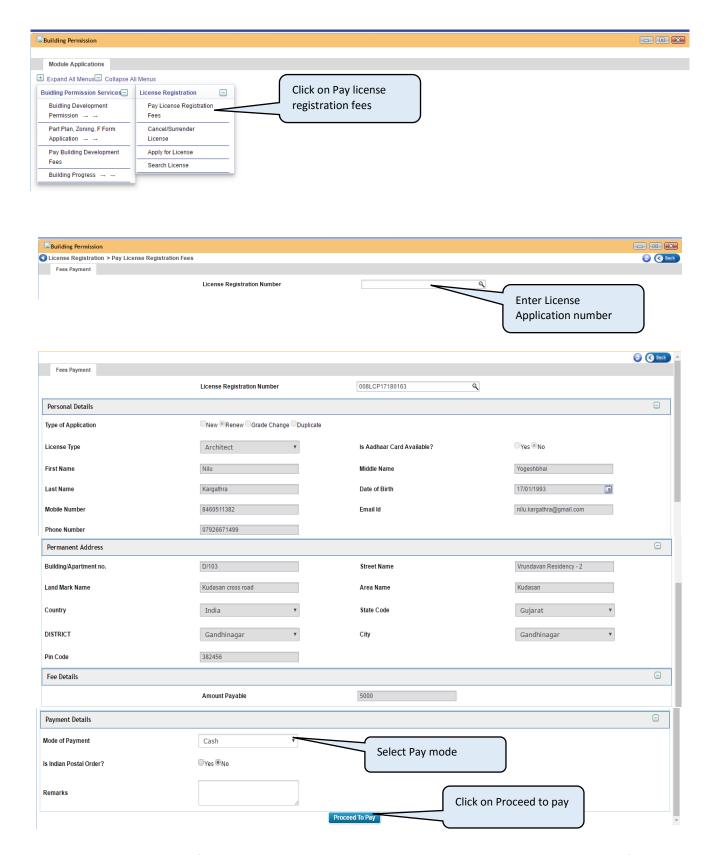
After verifiying data, User will approve the file.

On approval, SMS and email regarding Fees Payment will be sent to Applicant.



Logout of the system after approving the file.

## 3.4 Fees Payment: Login: L1 Officer (Initiator) or CCC Operator



#### **Payment Receipt**



# HIMMATNAGAR NAGARPALIKA



Himmatnagar Nagar Palika, CN Shah Rd, Ganotri Society, Himmatnagar, Gujarat 383001

Payment Receipt

Receipt Number : 2901201813700001 Payment Date : 29-01-2018

02:56 PM

Application Name : RENEW LICENSE Mobile Number : 9825274138

REGISTRATION

Payee Name : PUROHIT VISHNU Email : purohit.vishnu@gm

SHANKARBHAI ail.com

Applicant Address : A/25 GOKULNAGAR RAGHUNANDAN MAHAVIRNAFGAR , HIMMATNAGAR -

383001

Pay Mode : CASH

Application Number : 137LCP17180225 License Type : ARCHITECT

License Holder's Name : PUROHIT VISHNU License Holder's : A/25 GOKULN

SHANKARBHAI Address

License Holder's : A/25 GOKULNAGAR Address RAGHUNANDAN

MAHAVIRNAFGAR, HIMMATNAGAR -

383001

License Number : 137AR171810016

Payment Head	Amount
LICENSE REGISTRATION FEE	5000

Amount in Words : RUPEES FIVE THOUSAND ONLY.

Received By : VAGHELA YOGESHKUMAR NATVARLAL

Received At : TOWN PLANNING - OFFICE

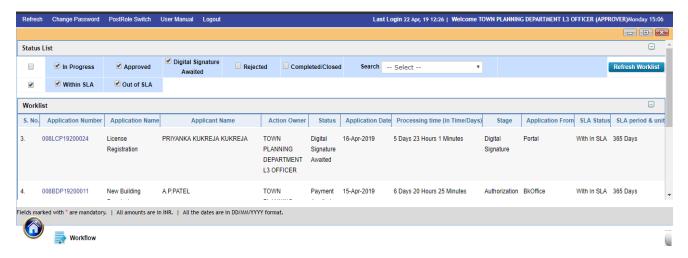
Stamp & Signature :

### 3.5 Digitally signed Certificate:

Login to L3 officer's ID:

Go to worklist → click on application number

Application status would be Digital Signature awaited.



#### Click on Sign Certifiacate → Enter password of Tocken



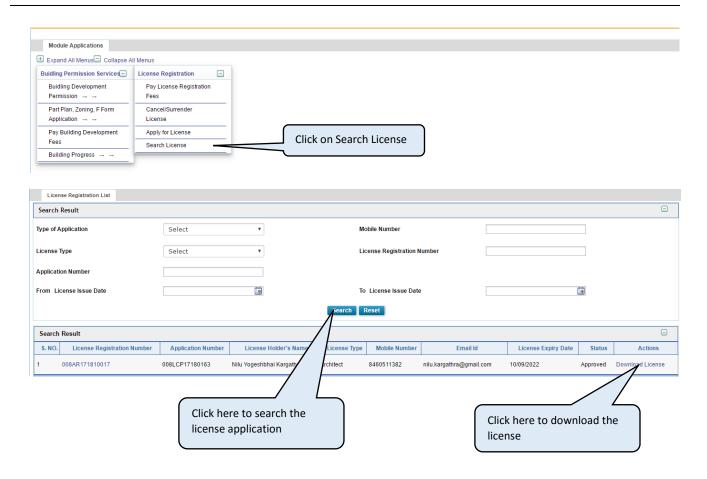
On successful signing the certificate, following message will come.



To download the license follow the steps as follows:

Login to L1 officer's ID:

Go to Building Permission → License Registration → Search License Registration



# CHAPTER 4. Grade Change:

System will allow following license type to upgrade the license:

- Structural Engineer
- Clerk of Work
- Supervisor

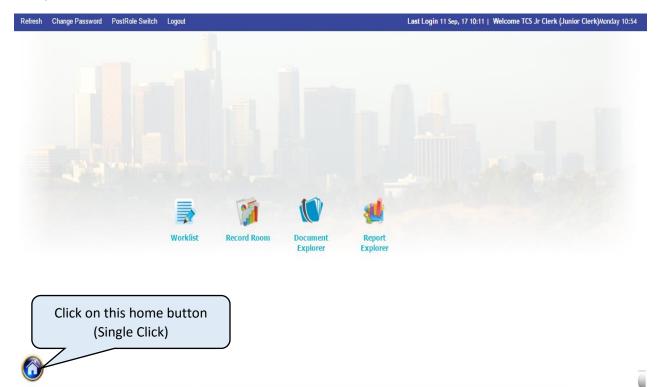
## 4.1 Login: L1 Officer (Initiator)

#### **Navigation**

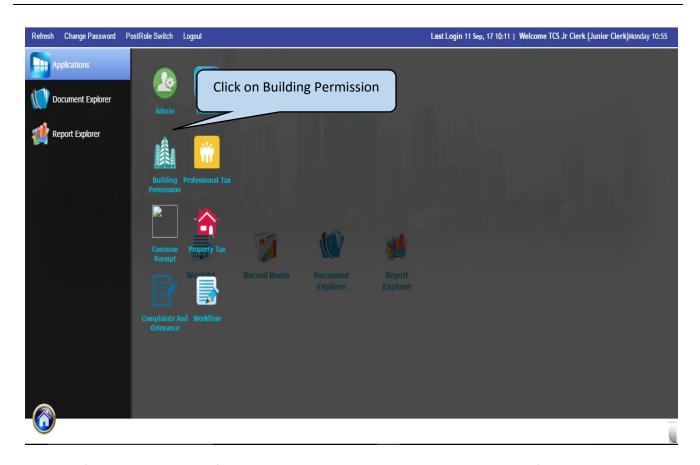
After login:

Click on 'Home'  $\rightarrow$  Click on 'Building Permission'  $\rightarrow$  click on 'Apply for license'

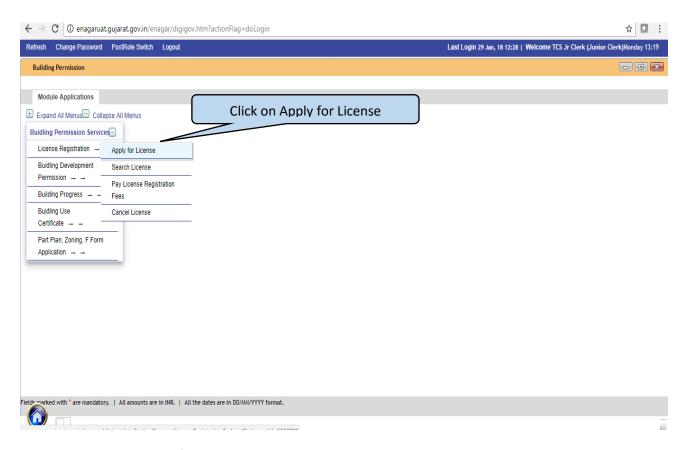
Kindly refer to the screen below



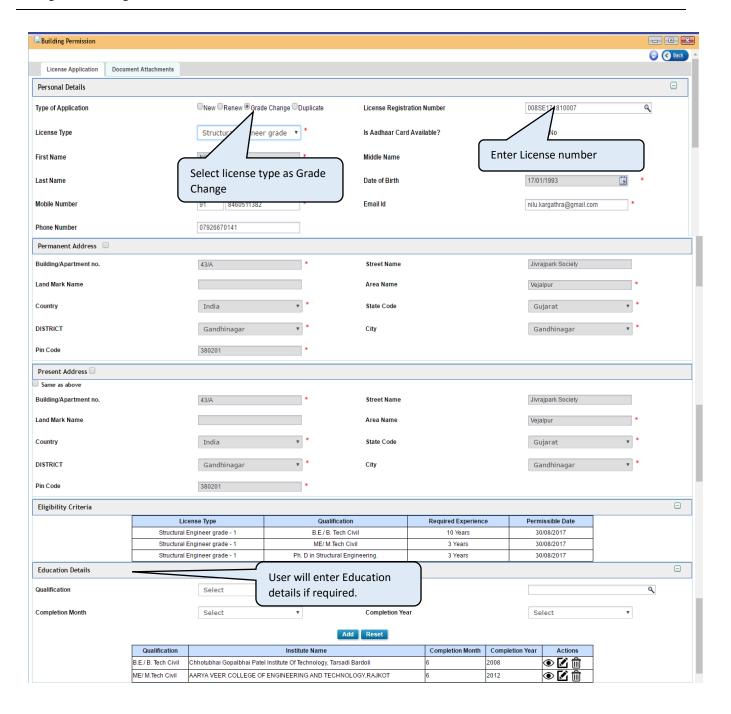
On click of this, menu will appear on screen where user needs to select 'Building Permission'

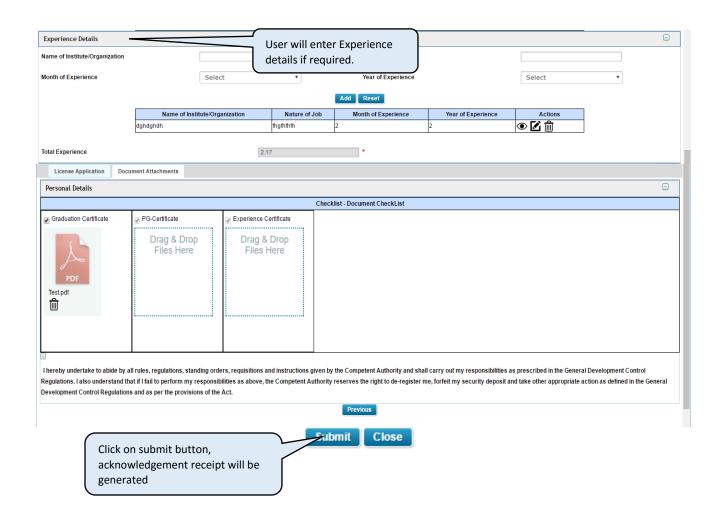


On click of Building Permission, following menu will appear, user needs click on apply for license link.



Open License Registration form, select Application Type as Grade Change and Enter License Number. Based on License Number, Data will be populated based on License Number.





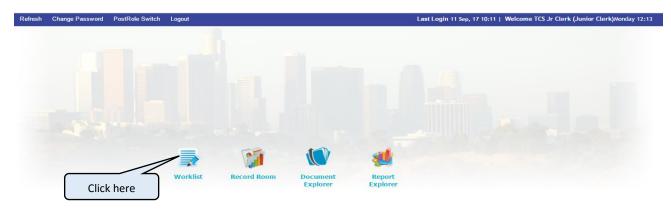
On submission, application will be sent to the work list of next person in hierarchy. Further flow of the application is same as New and Renew license registration.

#### **Acknowledgement Receipt:**



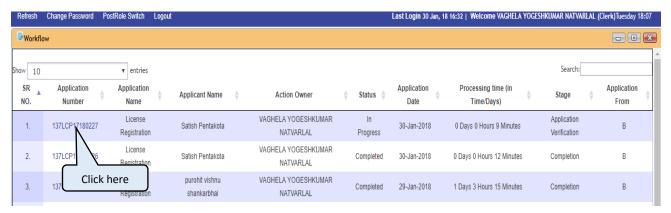
Close the Acknowledgement receipt by clicking on cross button on right side upper corner.

Submitted file will be appear in the work list of the L1 Officer (Initiator). Click on the work list in the home page.



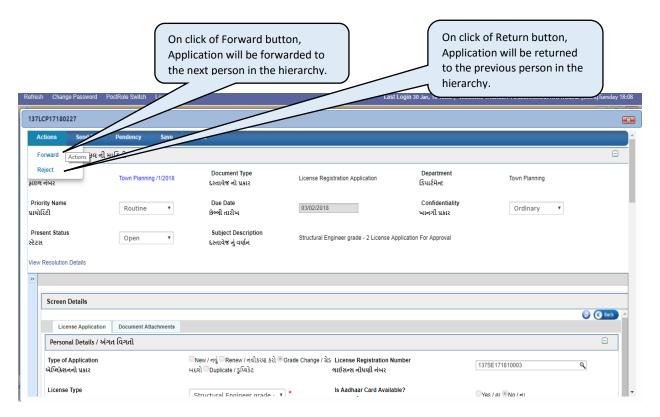


User will be able to search the file through application number.



On click of application number, following screen will appear.

User would be able to see the form filled by the applicant as well as able to download the documents for verification.

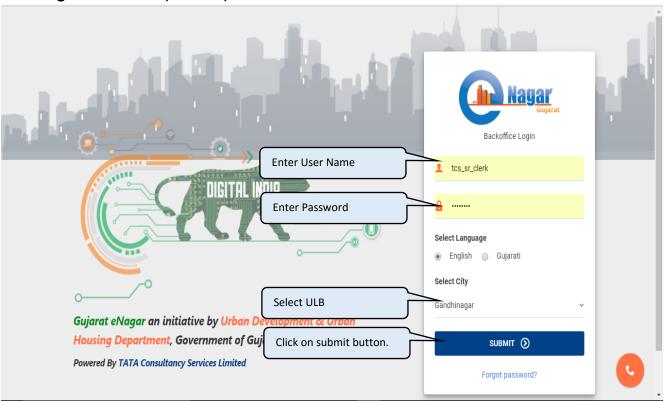


Click on forward button, following message will be populated.

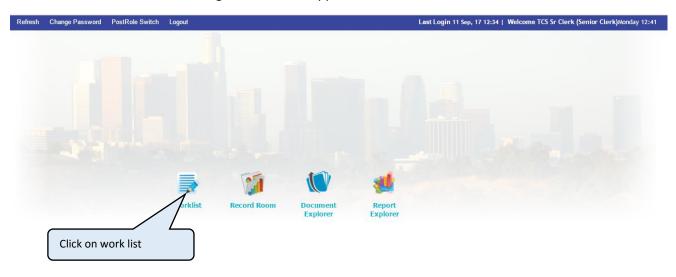


Click on logout.

# 4.2 Login: L2 Officer (Verifier)



On click of submit button, following screen will be appear.



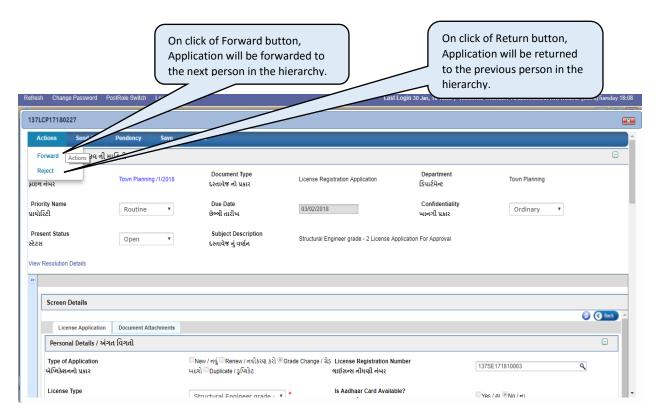


On click of work list, following screen will open. Search based on the application number.



On click of application number, following pop up will open, User will be able to see the application form and able to download the documents.

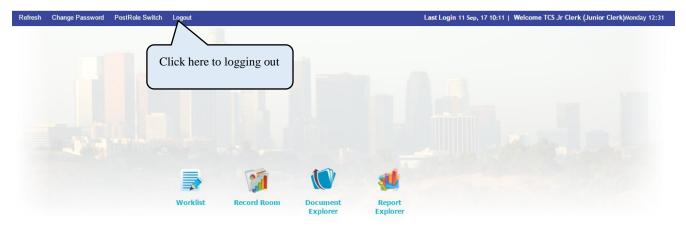
After verifiying data, User will forward the file to the next person in the Heirarchy.



Click on forward button, following message will be populated.



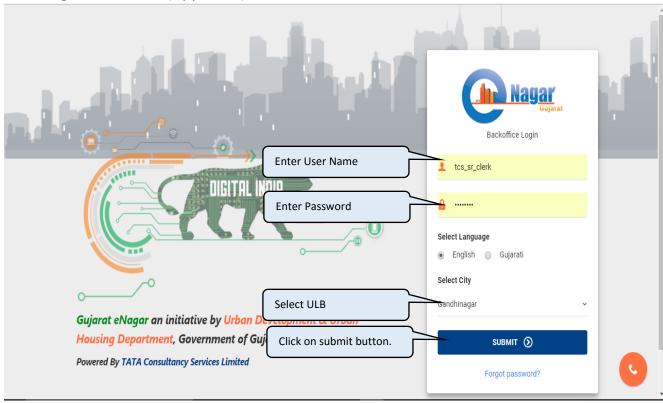
#### Click on logout.



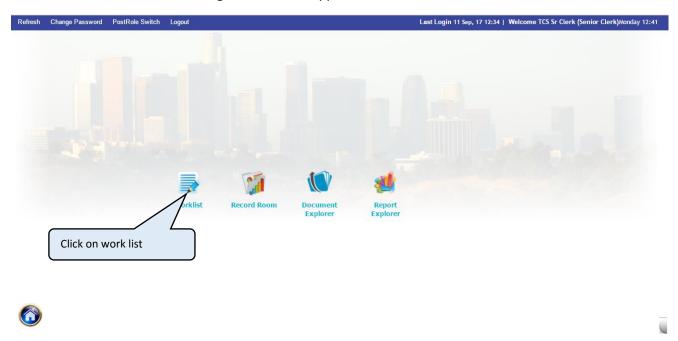


On click of logout following popup will be populated. Click on Yes Button.

# 4.3 Login: L3 Officer (Approver)



On click of submit button, following screen will be appear.



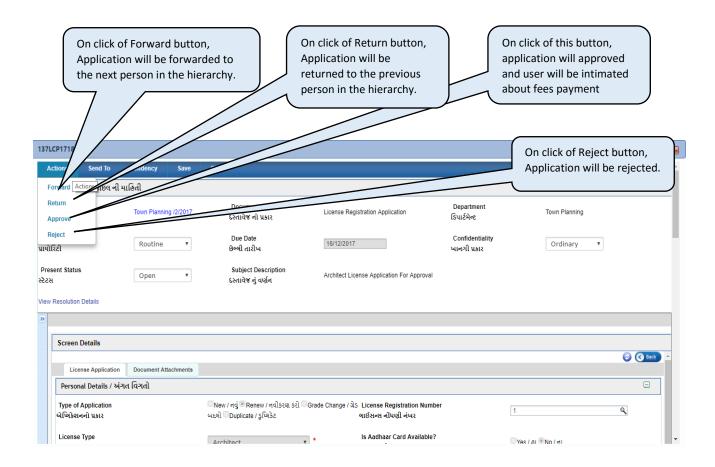
On click of work list, following screen will open. Search based on the application number.



On click of application number, following pop up will open, User will be able to see the application form and able to download the documents.

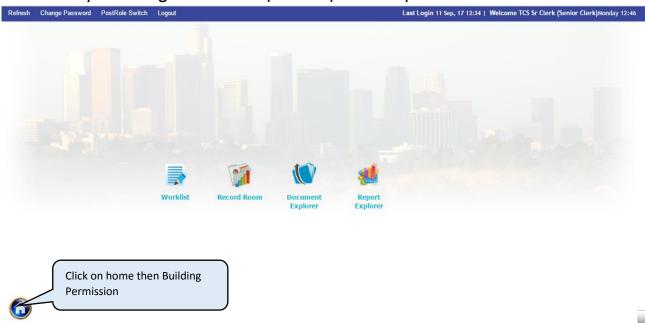
After verifiying data, User will approve the file.

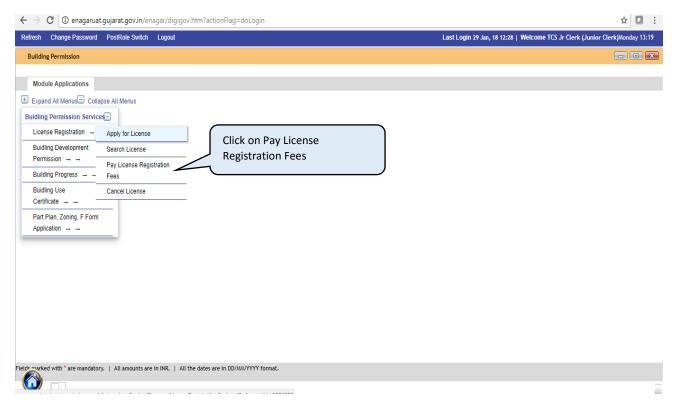
On approval, SMS and email regarding Fees Payment will be sent to Applicant.



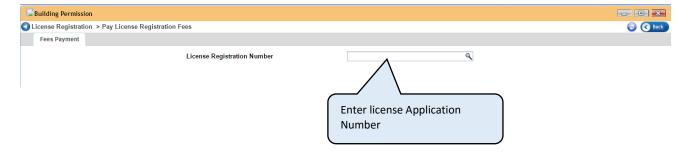
Logout of the system after approving the file.

### 4.4 Fees Payment: Login: L1 Officer (Initiator) or CCC Operator

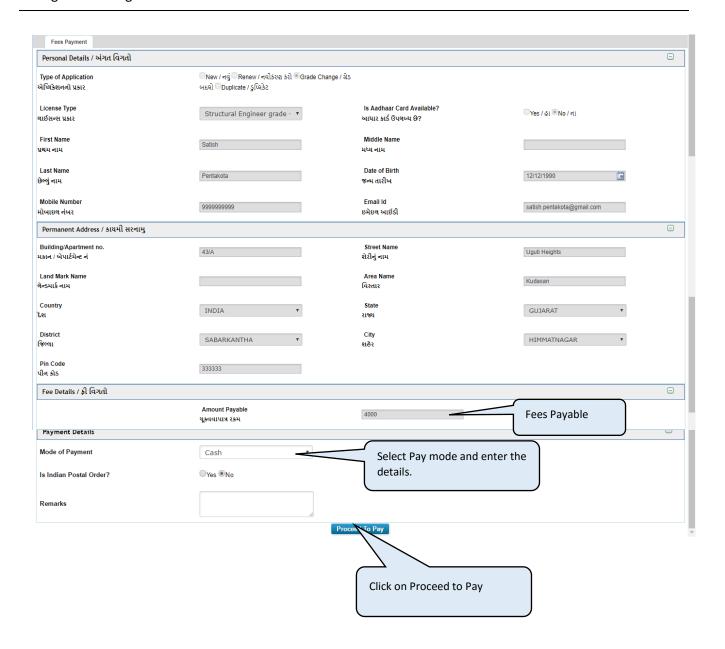




On click of License Registration fees, following screen will open.



Based on the License application number entered, following details will be populated.



On click of Proceed to pay, payment receipt will be generated.

### **Payment Receipt**



# HIMMATNAGAR NAGARPALIKA



Himmatnagar Nagar Palika, CN Shah Rd, Ganotri Society, Himmatnagar, Gujarat 383001

Payment Receipt

Receipt Number : 3101201813700003 Payment Date : 31-01-2018

05:39 PM

Application Name : GRADE CHANGE LICENSE Mobile Number : 9999999999

REGISTRATION

Payee Name : SATISH PENTAKOTA Email : satish.pentakota@g mail.com

Applicant Address : 43/A UGUTI HEIGHTS KUDASAN , HIMMATNAGAR - 333333

Pay Mode : CASH

Application Number : 137LCP17180227 License Type : STRUCTURAL

ENGINEER GRADE -

2

License Holder's Name : SATISH PENTAKOTA License Holder's : 43/A UGUTI

Address

HEIGHTS KUDASAN , HIMMATNAGAR -

333333

License Number : 137SE171810003

Payment Head	Amount
LICENSE REGISTRATION FEE	4000

Amount in Words : RUPEES FOUR THOUSAND ONLY.

Received By : VAGHELA YOGESHKUMAR NATVARLAL

Received At : TOWN PLANNING - OFFICE

Stamp & Signature :

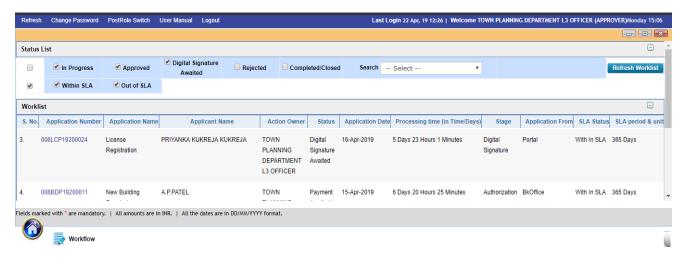
Close Payment Receipt.

### 4.5 Digitally signed Certificate:

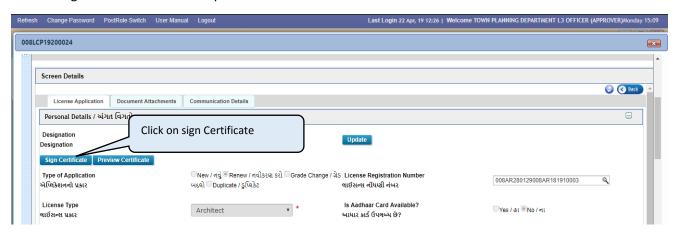
Login to L3 officer's ID:

Go to worklist → click on application number

Application status would be Digital Signature awaited.



#### Click on Sign Certifiacate → Enter password of Tocken



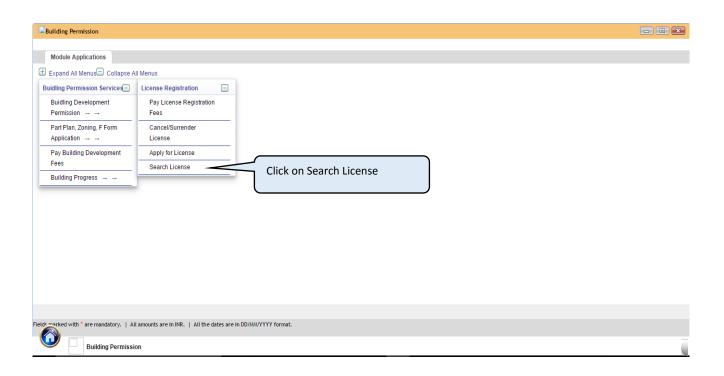
On successful signing the certificate, following message will come.

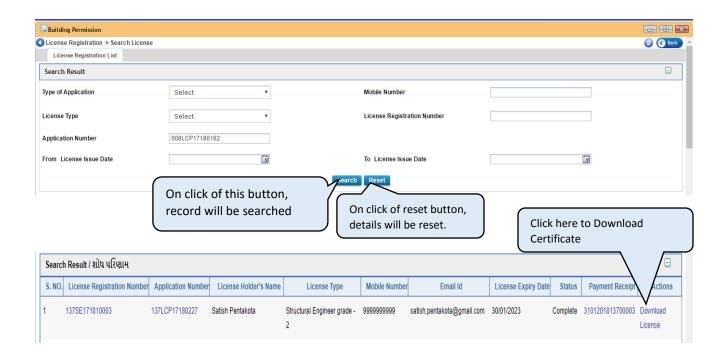


To download the license follow the steps as follows:

Login to L1 officer's ID:

Go to Building Permission → License Registration → Search License Registration





# CHAPTER 5. Duplicate License

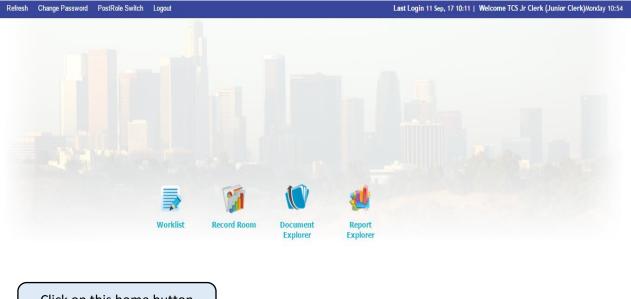
# 5.1 Login: L1 Officer (Initiator)

#### **Navigation**

After login:

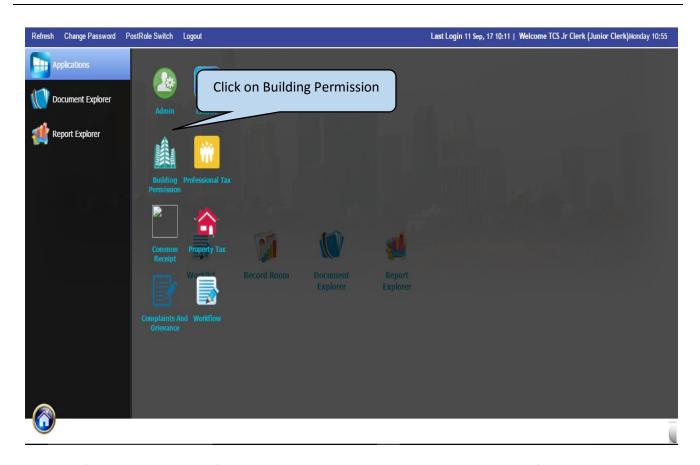
Click on 'Home' → Click on 'Building Permission' → click on 'Apply for license'

Kindly refer to the screen below

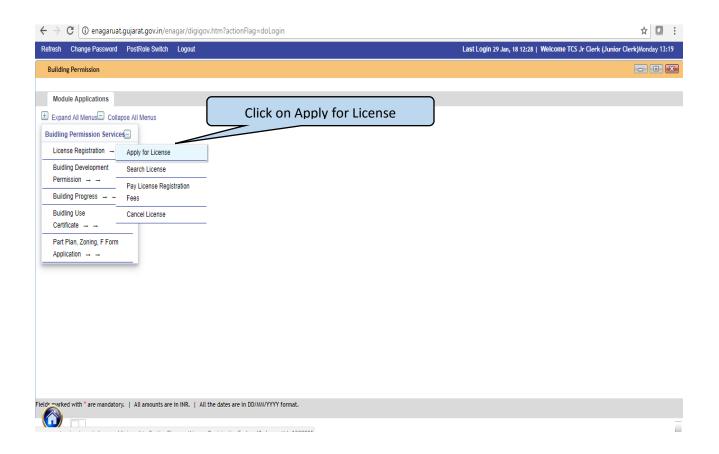


Click on this home button (Single Click)

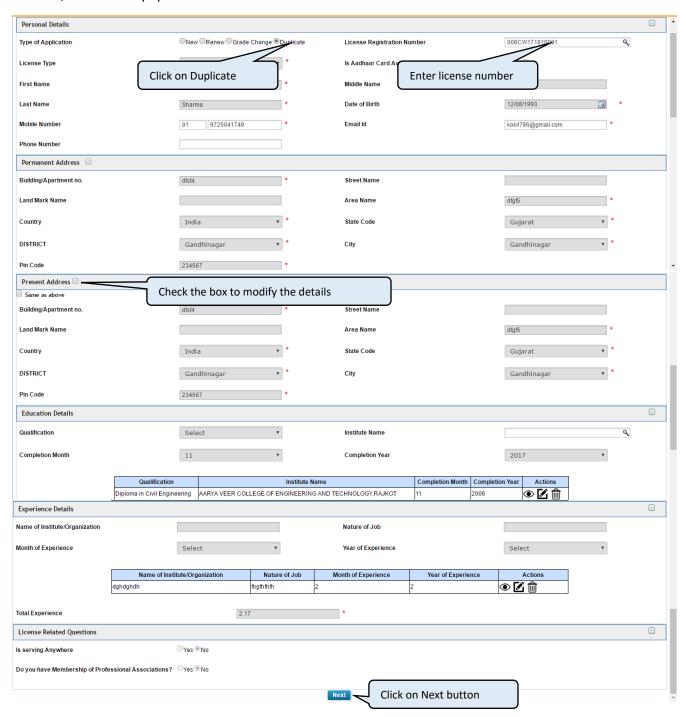
On click of this, menu will appear on screen where user needs to select 'Building Permission'

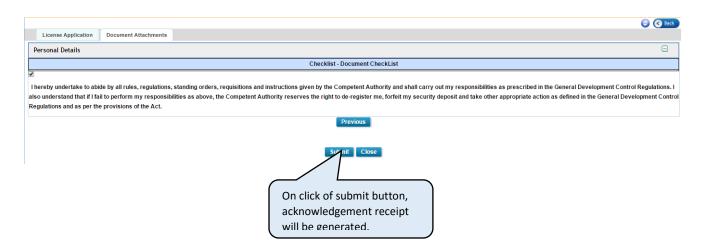


On click of Building Permission, following menu will appear, user needs click on apply for license link.



Open License Registration form, select Application Type as Duplicate and Enter License Number. Based on License Number, Data will be populated based on License Number.





User will have option to modify address details.

**Modification**: On click of submit button, application will be shown in the work list of **L1 officer**. Following process is same as in case of New license registration.

**Data not modified**: If data is not modified, User will be able to download the certificate directly from the search screen.

#### **Acknowledgement Receipt:**



# HIMMATNAGAR NAGARPALIKA



Himmatnagar Nagar Palika, CN Shah Rd, Ganotri Society, Himmatnagar, Gujarat 383001 Acknowledgement Receipt

Application Number : 137LCP17180220 Application Date : 31-01-2018

04:43 PM

Application Name : DUPLICATE LICENSE Mobile Number : 9999999999

REGISTRATION

Applicant Name : SATISH PENTAKOTA Email : satish.pentakota@g

mail.com

Applicant Address : 43/A, UGUTI HEIGHTS KUDASAN , HIMMATNAGAR - 3333333

License Type : ARCHITECT

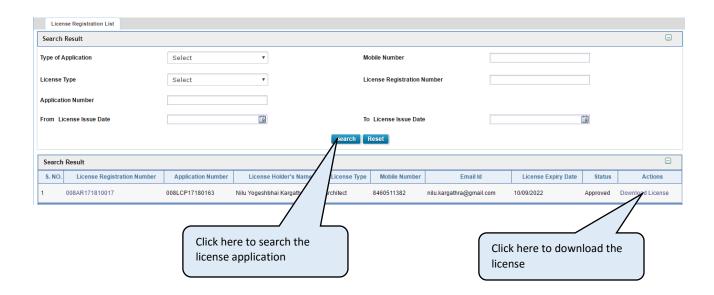
Application Type : DUPLICATE

Total Experience : 2.0 YEAR(S)

Stamp & Signature :

## 5.2 Steps to Download License





# CHAPTER 6. Cancel License

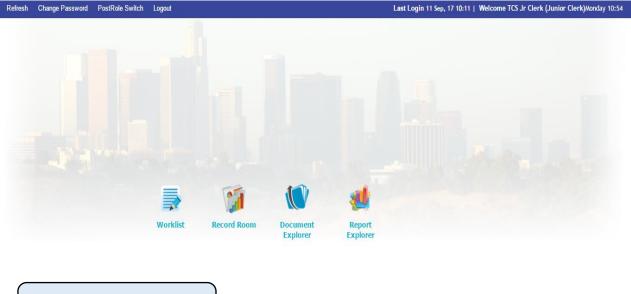
# 6.1 Login: L1 Officer (Initiator)

#### **Navigation**

After login:

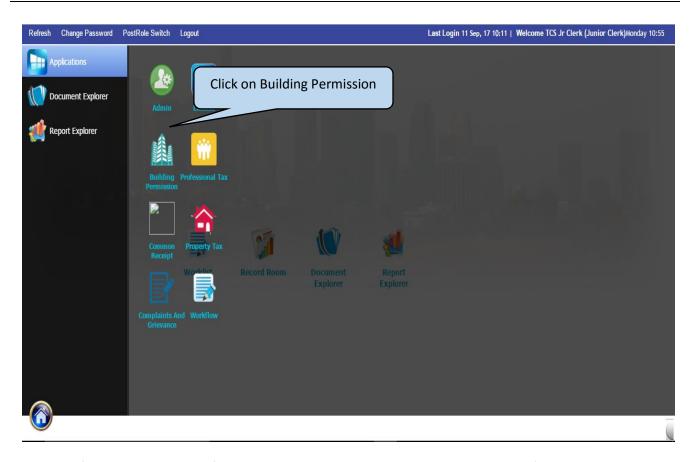
Click on 'Home'  $\rightarrow$  Click on 'Building Permission'  $\rightarrow$  click on 'Apply for license'

Kindly refer to the screen below

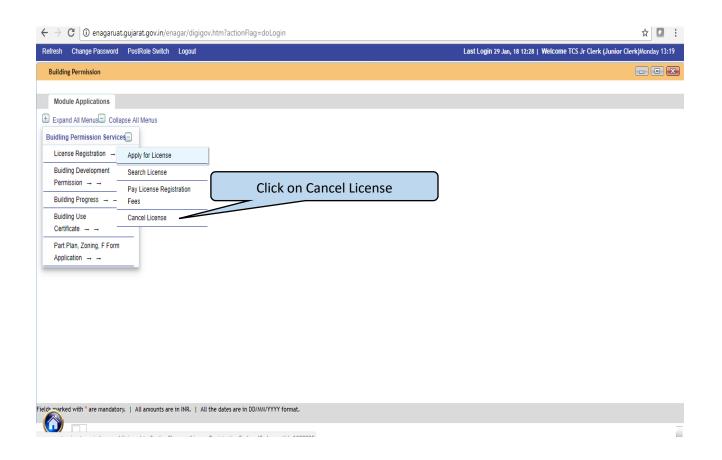


Click on this home button (Single Click)

On click of this, menu will appear on screen where user needs to select 'Building Permission'

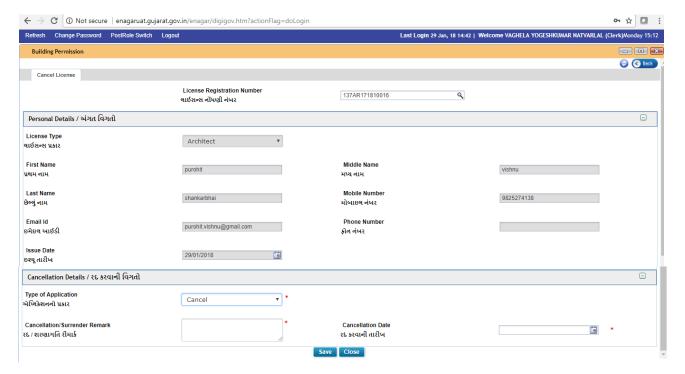


On click of Building Permission, following menu will appear, user needs click on apply for license link.



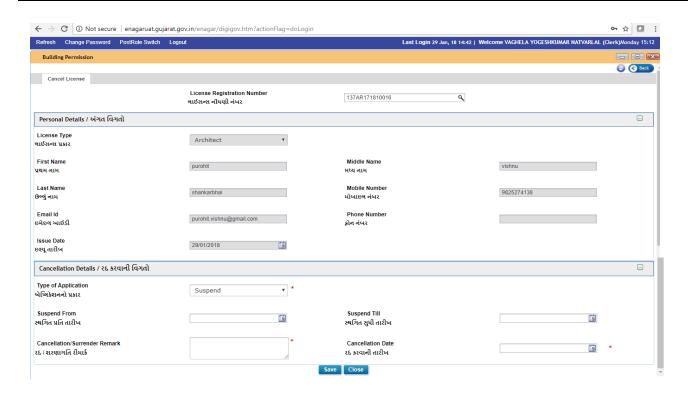
#### **Cancel/ Surrender License:**

- 1. User will open the form and enter license number. User will select cancellation type as Cancel, enter cancellation effective from date and save the form.
- 2. On submission form will be sent to heirarchy for approval.

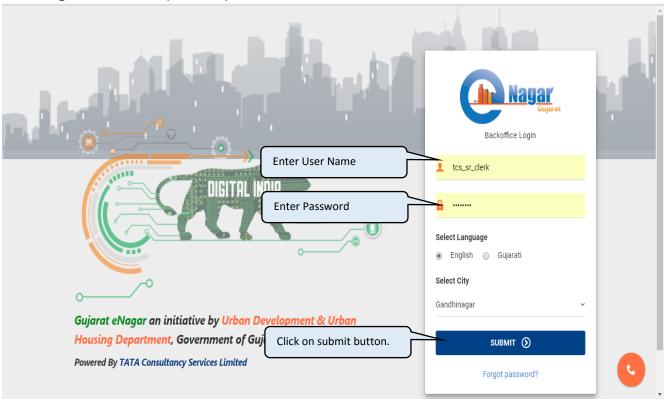


#### **Suspend License:**

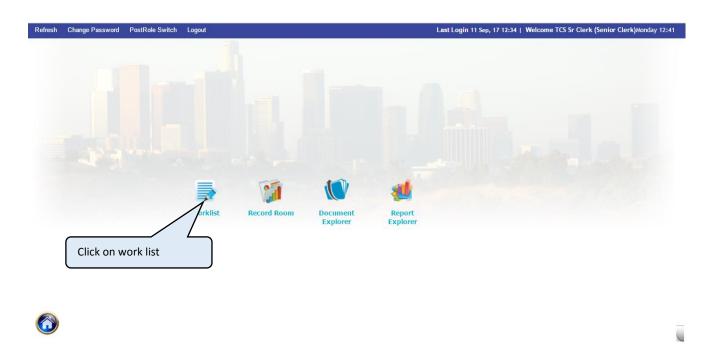
- 1. User will open the form and enter license number. User will select type of application as Suspend, enter suspend from and suspend to date and save the form.
- 2. On submission form will be sent to heirarchy for approval.
- 3. On Approval, License will be suspended for the time entered.



# 6.2 Login: L2 Officer (Verifier)



On click of submit button, following screen will be appear.

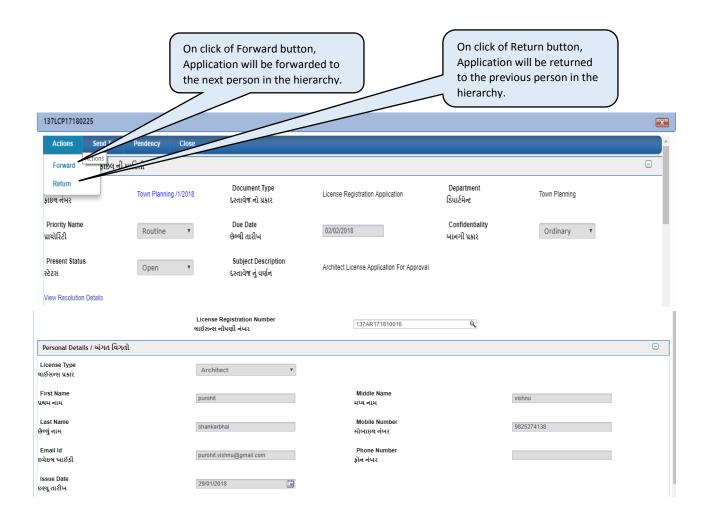


On click of work list, following screen will open. Search based on the application number.



On click of application number, following pop up will open, User will be able to see the application form and able to download the documents.

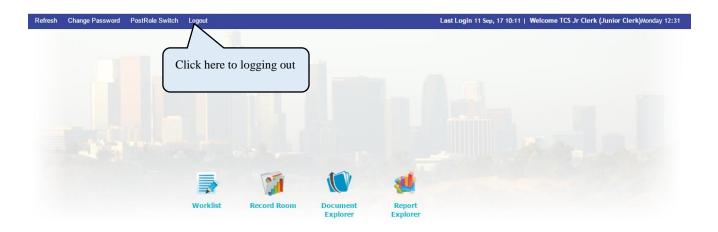
After verifiying data, User will forward the file to the next person in the Heirarchy.



Click on forward button, following message will be populated.



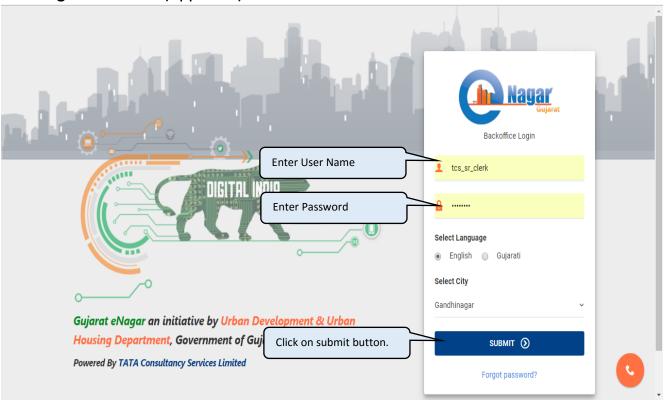
Click on logout.



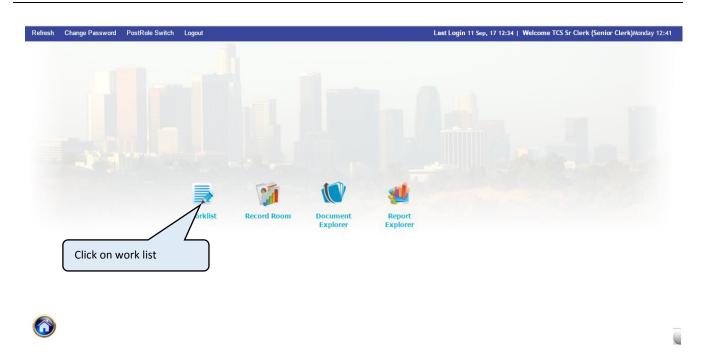


On click of logout following popup will be populated. Click on Yes Button.

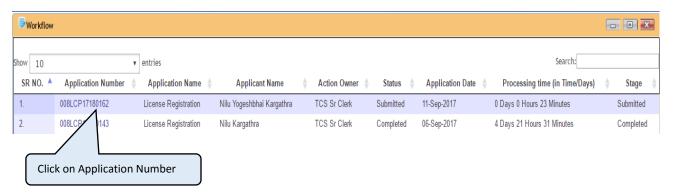
# 6.3 Login: L3 Officer (Approver)



On click of submit button, following screen will be appear.



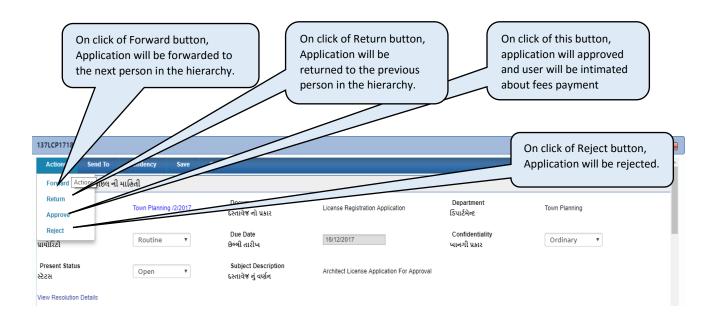
On click of work list, following screen will open. Search based on the application number.



On click of application number, following pop up will open, User will be able to see the application form and able to download the documents.

After verifiying data, User will approve the file.

On approval, SMS and email regarding Fees Payment will be sent to Applicant.



Logout of the system after approving the file.

On Approval, Status of License will be changed to cancelled or surrendered or suspended, based on the application type.

In case of Suspend, License will be activated again after Suspended till date.

## CHAPTER 7. Communication

**Communication**: This functionality is used when department has query regarding any documents submitted by the Applicant. Process for the same as follows: Login to the officer's ID in which file is pending.

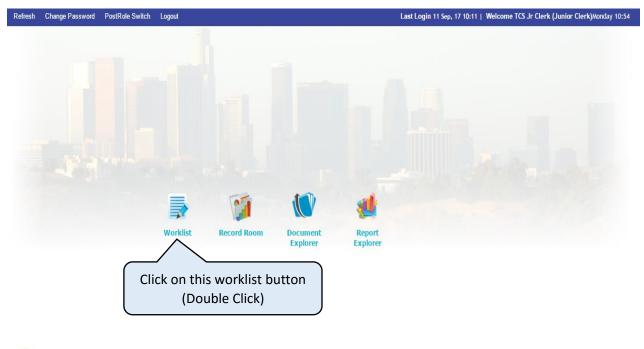
# 7.1 Login: L1 Officer/ L2 Officer/ L3 Officer (Initiator/ Verifier/ Approver)

#### **Navigation**

After login:

Click on 'Home' → Click on Worklist → click on 'Apply for license'

Kindly refer to the screen below

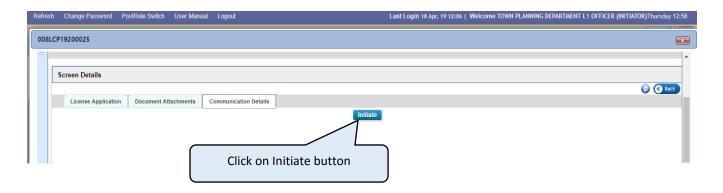




On click of this, List of application will appear. Click on the application number for which user needs to raise communication request.

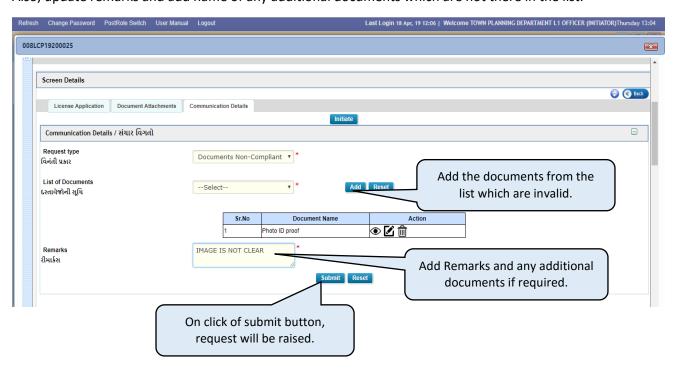
GO to communication tab and click on Initiate button.





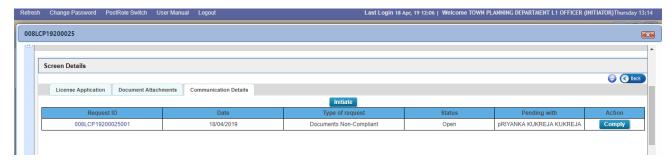
Select Communication type as Documents Non-Compliant. Add the documents which are not proper.

Also, update remarks and add name of any additional documents which are not there in the list.

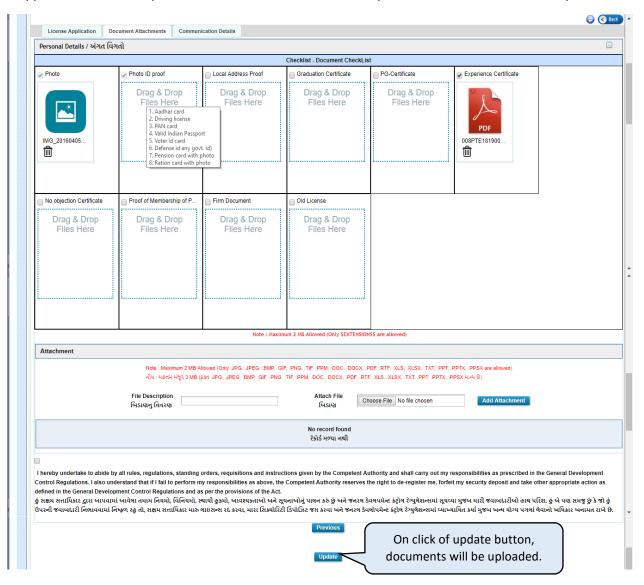


Prepared for Gujarat Urban Development Mission

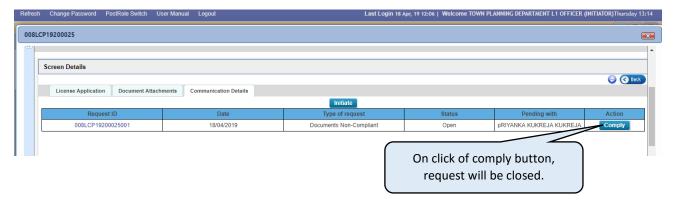
Click on Submit button, Communication requets will be reaised and shown as bellow:



If applicant comes to Department to submit the Documents, upload documents and click on update button.



When the documents received are proper, click on comply button to close the request.



# CHAPTER 8. Building Permission

## 8.1 Workflow for Building Permission Application

**POR** 

• Apply for Pre-scrutiny → Select Authority → Proceed

**Applicant** 

Apply for Building Permission → ODPS Application
 Number search → Update data → Submit

POR consent

 Application received → Select Authority → View application → View Drawing file → Approve/Reject

Accountant/L1 officer/ Applicant

 Building Permission → Search Building Permission → Scrutiny Fee Payment

L1 Officer

Worklist --> Click on application number --> Update
 Permission letter points/ Update Final Fees → Forward

L2 Officer

Worklist --> Click on application number --> Update
 Permission letter points/ Update Final Fees → Forward

L3 Officer

 Worklist --> Click on application number --> Confirm Fee

Accountant/L1 officer/ Applicant

 Building Permission → Search Building Permission → Proceed to pay

L3 Officer

 Worklist --> Click on application number --> approve --> Digital signature

L1 Officer/ Applicant  Building Permission → Search Building Permission → Download Permission letter/ Drawing file

### 8.2 Steps for POR

- 1. Architect/ Engineer login to the portal. Click on Apply for Pre-scrutiny.
- 2. Once scrutiny reports are generated, Applicant applies for the Building Permission/ Land Development.
- 3. After submission, file will be sent for POR consent.
- 4. Once consent received from the POR, Applicant will be intimidated to pay scrutiny fees.
- 5. If, POR consent is rejected, file will not be processed further.
- 6. Scrutiny Fee payment: Either applicant can pay online or at the department.

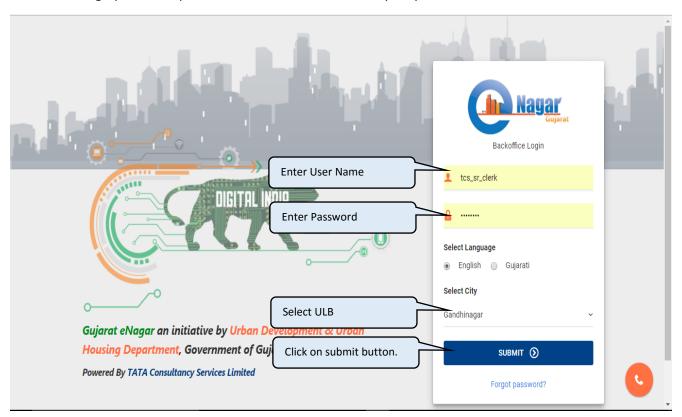
To find more details on the steps to be followed by POR and applicant, check User manual for Architect/ Engineer.

Following steps would be followed for accepting Payment at department.

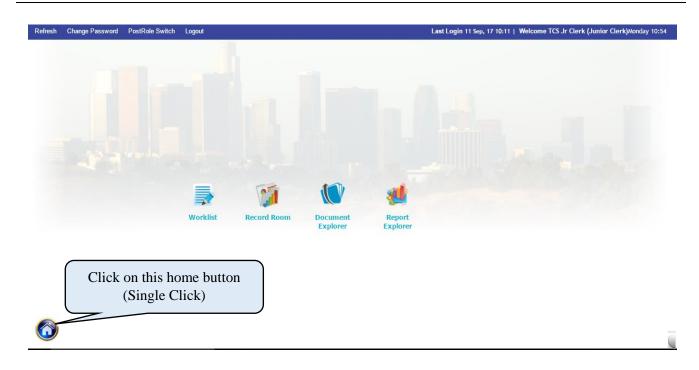
### 8.3 Login: L1 Officer (Initiator)/ Account Officer

#### 8.3.1 Pay Scrutiny Fees

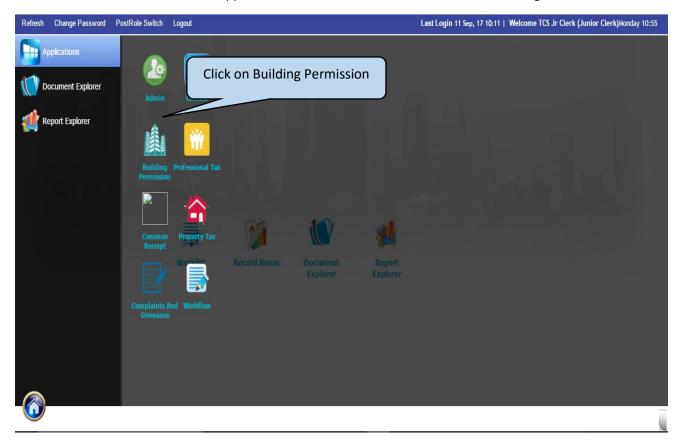
1. Login to the L2 officer. For Development authority, select Development authority in the city whereas for Nagarpalika/ Corporations select its name in the city drop down.



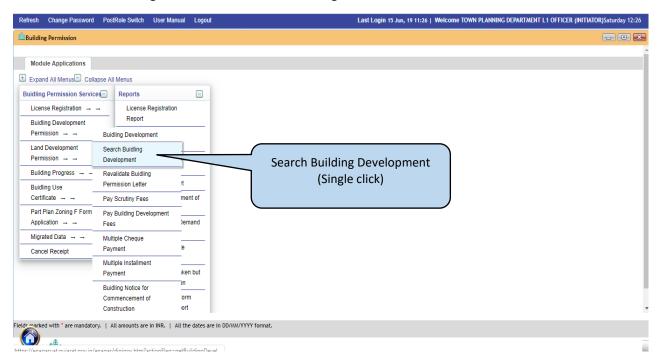
- 2. On click of submit following screen will appear.
- 3. Click on 'Home' → Click on 'Building Permission' → click on 'Apply for Building Development'



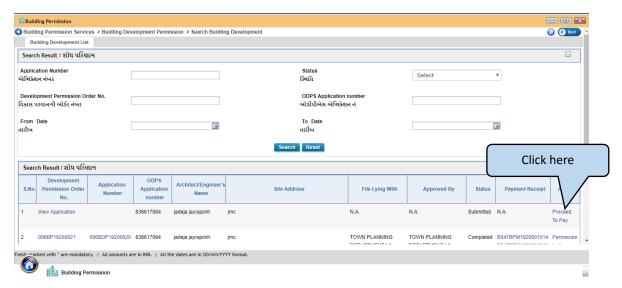
4. On click of this, menu will appear on screen where user needs to select 'Building Permission'.



5. Click on Building Permission → Search Building Permission

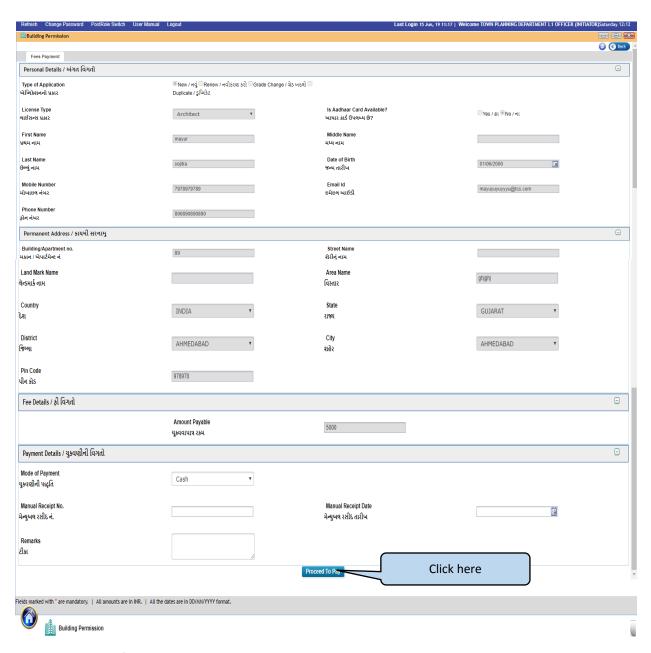


6. Search the application by its application number. Check the details in the form, select mode of payment, and click on proceed to pay button to make payment.



7. In the payment screen, select payment option: Cash, cheque, payorder, POS/ wallet. Based on the payment type, enter required details.

Note: Manual receipt no and manual receipt date is not applicable for Building Permission module. Kindly ingnore the same.

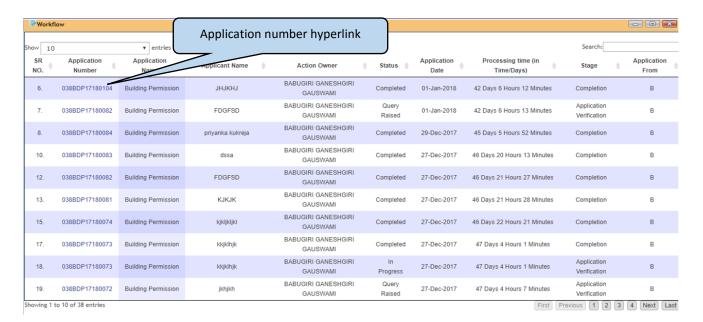


8. On click of proceed to pay, Payment receipt will be generated. Click on the download payment receipt option.

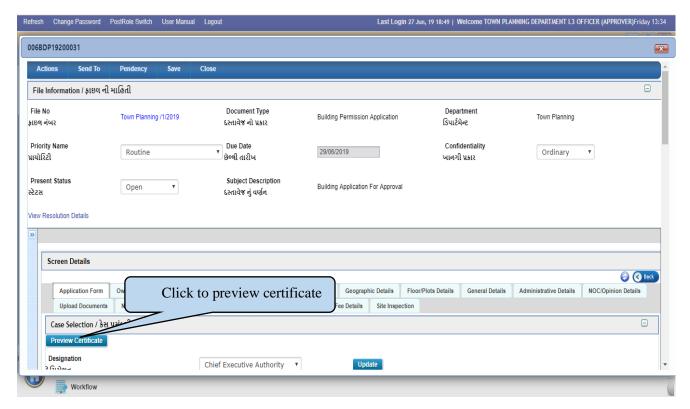


### 8.3.2 Application Process

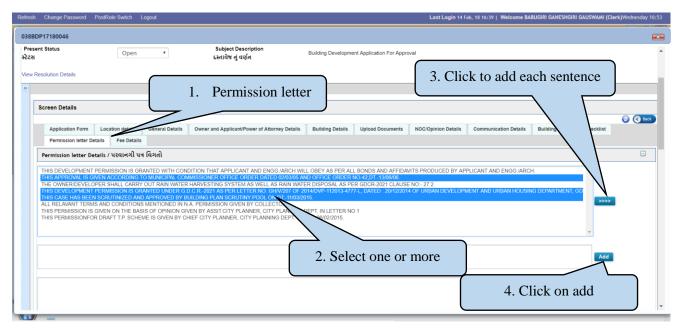
- 1. After scrutiny Payment, login for L1 officer.
- 2. Go to Worklist → Click on the Application number.



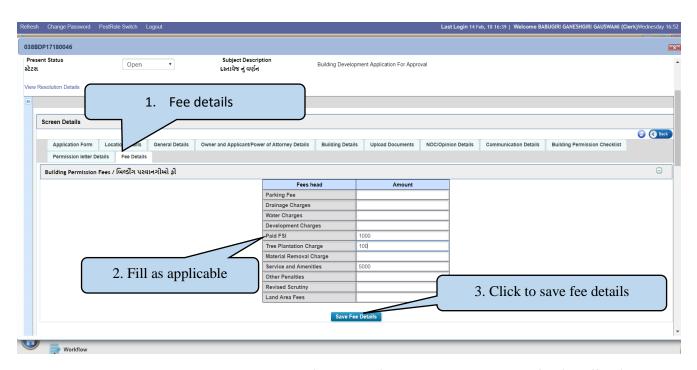
3. View the form, edit details and upload more documents if required. Navigate using the next button at every section or by using the section tabs at the top.



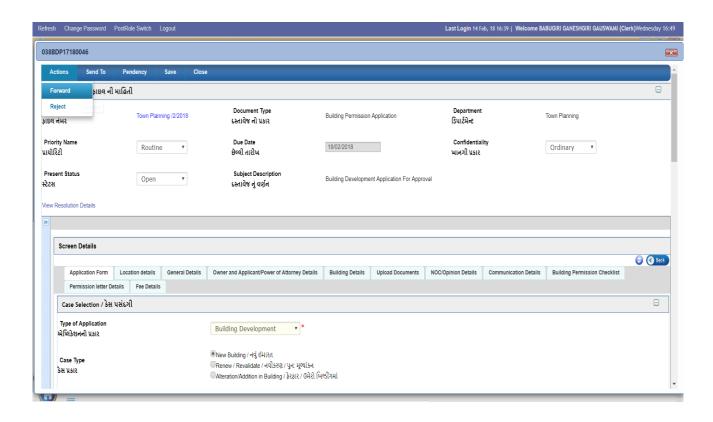
- 4.
- 5. Go to the permission letter details tab, select all applicable lines and press the >>>> button towards the right. Then click on add button to add the fields.

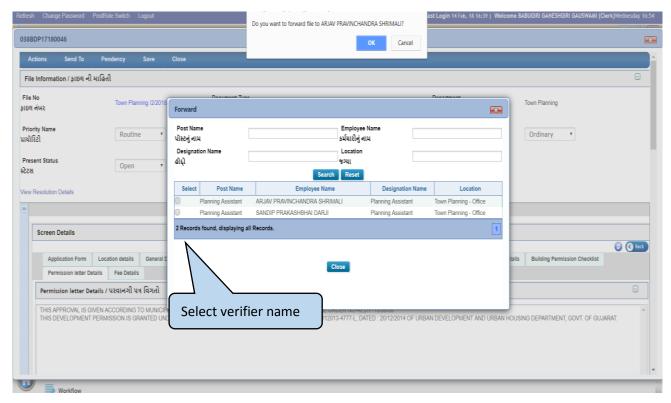


6. Go to fee details tab, write fees as applicable and click on save fee details button.



7. Go to actions menu at the top and select forward to forward application to verifier (L2 officer). Select the name of the officer to whom application is to be forwarded.

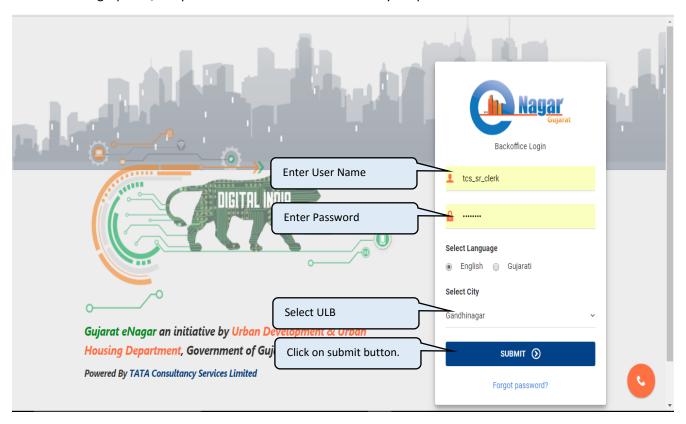




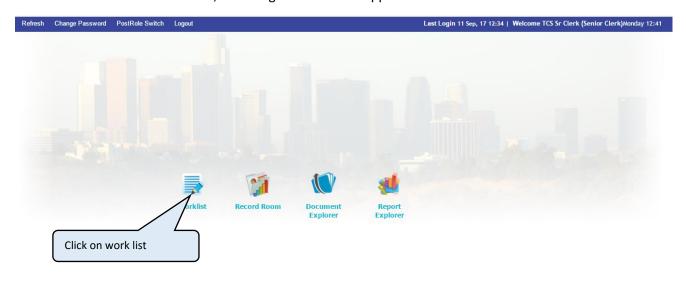
8. Click on logout.

# 8.4 Login: L2 Officer (Verifier)

1. Login to the L2 officer. For Development authority, select Development authority in the city whereas for Nagarpalika/ Corporations select its name in the city drop down.

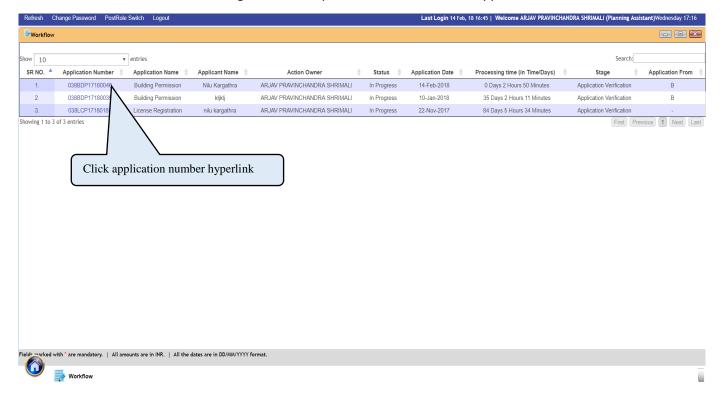


2. On click of submit button, following screen will be appear.

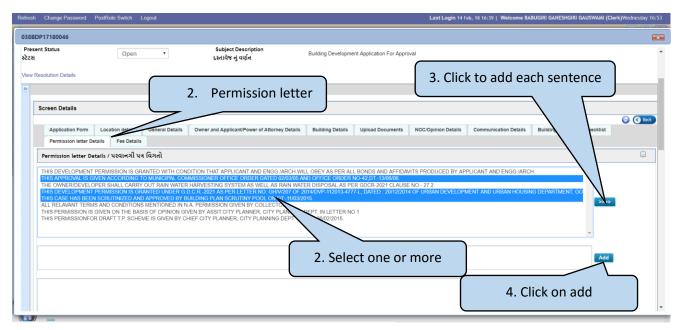




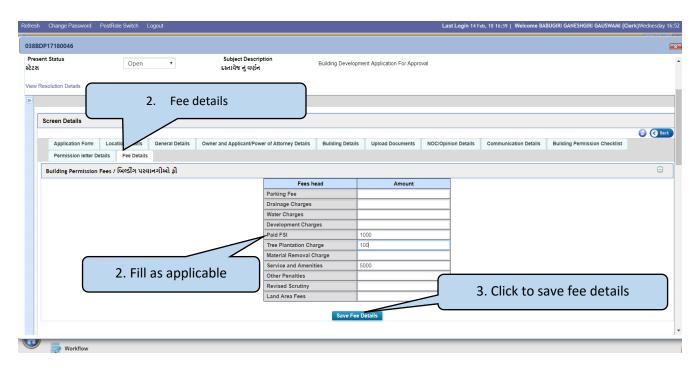
3. On click of work list, following screen will open. Search based on the application number.



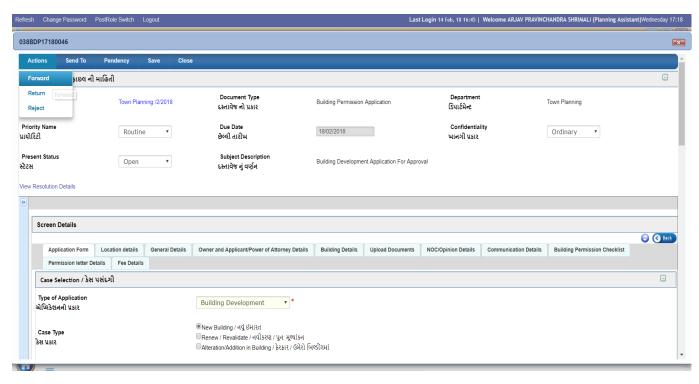
4. Go to the permission letter details tab, update letter points, if required. Select all applicable lines and press the >>> button towards the right. Then click on add button to add the fields.



5. Go to fee details tab, write fees as applicable and click on save fee details button.



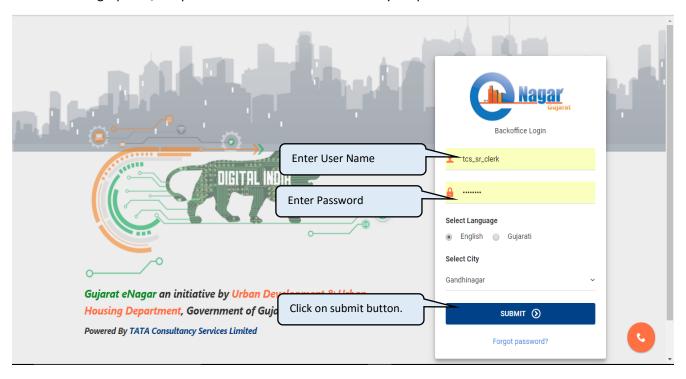
Go to actions menu and click on forward after verification of details.



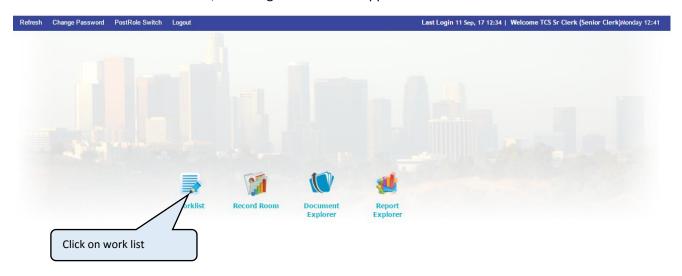
7. On click of Forward button, application will be forwarded to L3 officer.

# 8.5 Login: L3 Officer (Approver)

1. Login to the L3 officer. For Development authority, select Development authority in the city whereas for Nagarpalika/ Corporations select its name in the city drop down.

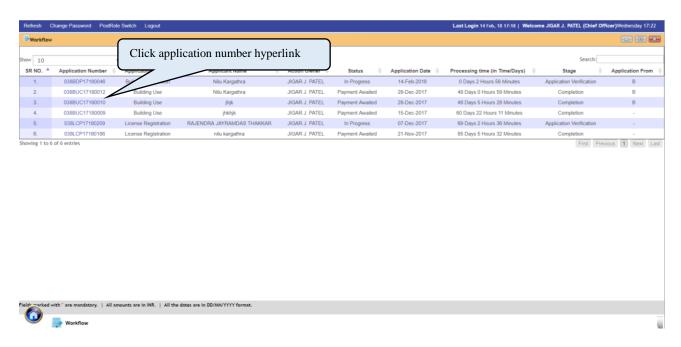


2. On click of submit button, following screen will be appear.

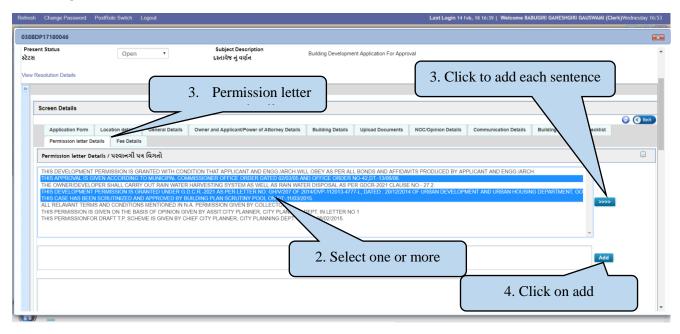




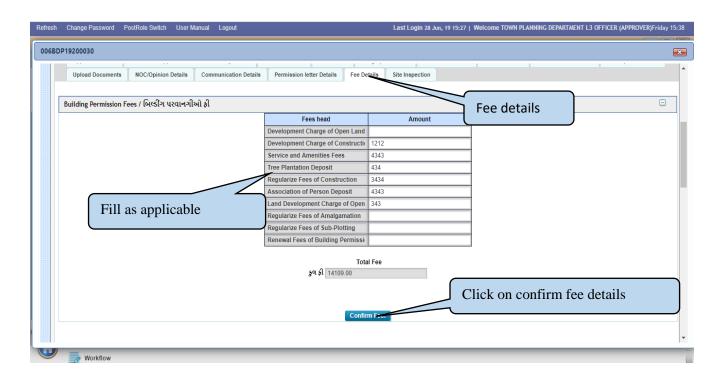
3. On click of work list, following screen will open. Search based on the application number.

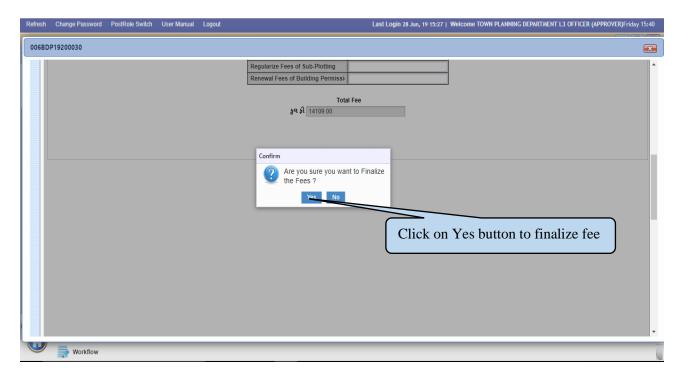


4. Go to the permission letter details tab, select all applicable lines and press the >>>> button towards the right. Then click on add button to add the fields.



5. Go to fee details tab, write fees as applicable and click on save fee details button.





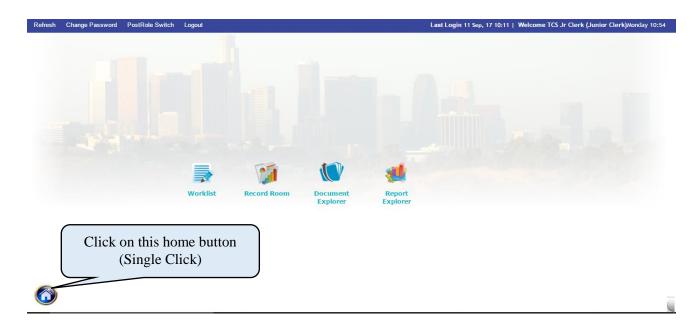
6. On click of confirm fees, applicant will be notified via SMS and email to pay the final fees.

# 8.6 Login: L1 Officer/ Accountant

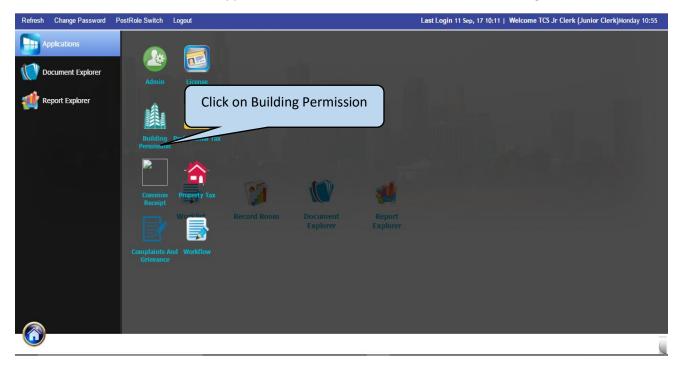
### 8.6.1 Pay Development Fees

After login:

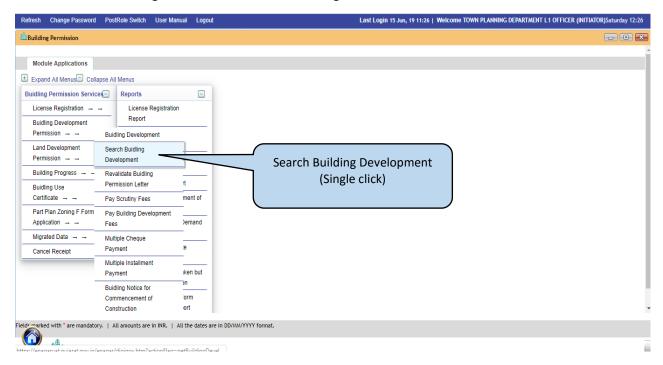
Click on 'Home' → Click on 'Building Permission' → click on 'Apply for Building Development'
 Kindly refer to the screen below



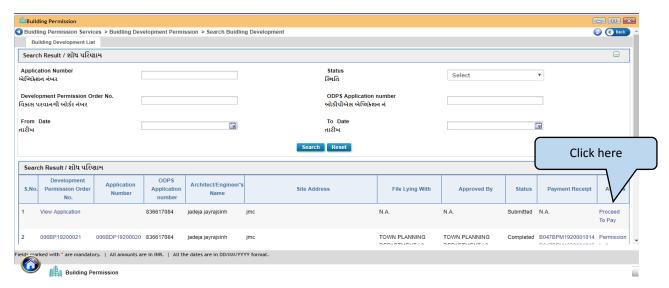
2. On click of this, menu will appear on screen where user needs to select 'Building Permission'.



3. Click on Building Permission → Search Building Permission

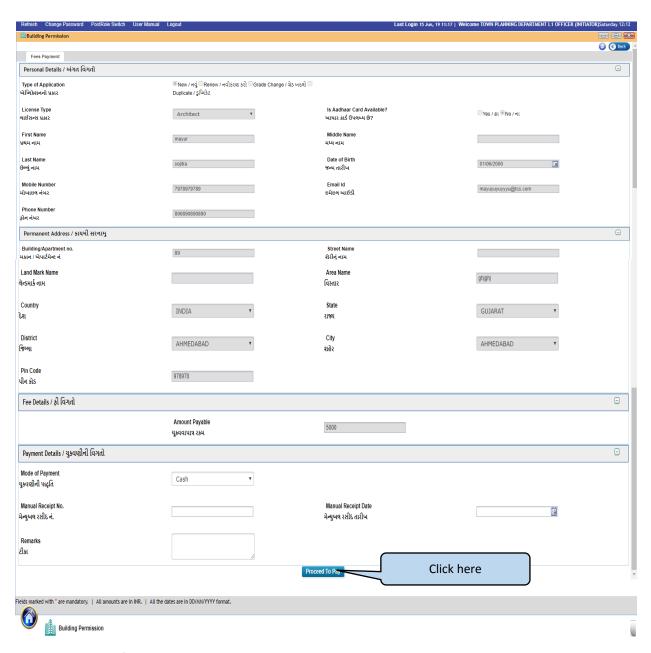


4. Search the application by its application number. Check the details in the form, select mode of payment, and click on proceed to pay button to make payment.



5. In the payment screen, select payment option: Cash, cheque, payorder, POS/ wallet. Based on the payment type, enter required details.

Note: Manual receipt no and manual receipt date is not applicable for Building Permission module. Kindly ingnore the same.



6. On click of proceed to pay, Payment receipt will be generated. Click on the download payment receipt option.



## JAMNAGAR MUNCIPAL CORPORATION FOR



JMC

#### **TESTING**

Jamnagar Municipal Corporation, Jubilee Garden, Jamnagar

#### Payment Receipt

I	Receipt Number	:	B047BPM1920001023	Payment Date	:	19-06-2019 12:27 PM
	Application Name	:	NEW BUILDING PERMISSION	Mobile Number	:	1234567890
ı	Payee Name	:	JMC	Email	:	jmc@gmail.com
ı	Applicant Address	-	01 JMC JMC JMC 380017			

Pay Mode : CASH

Building Permission Number Type of Application : DEVELOPMENT PERMISSION 006BP19200029 Type of Area : FINAL TOWN Owner Name : JMC PLANNING TP scheme No/ Non TP : 1 (JADA) SCHEME Scheme No. TP / Non TP Scheme : VIBHAPAR Name JAMNAGAR : 16/1 & 16/2 Final Plot No. Application Number : 006BDP19200028 Revenue Survey No. : 27

Payment Head	Amount
Water Charges (100114)	78789
Drainage Charges (100113)	4545
Parking Charges (100112)	4545
Development Charges (100115)	7542
Paid FSI (100116)	12121
Tree Plantation Charge (100117)	121212

Site Address

Amount in Words : RUPEES TWO LACS TWENTY EIGHT THOUSAND SEVEN HUNDRED FIFTY FOUR ONLY.

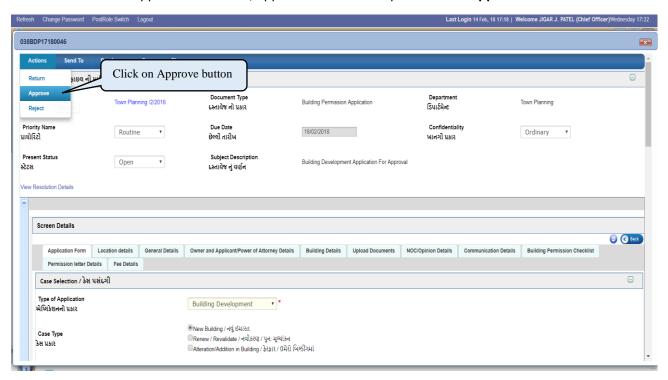
: Ward 4

Received At : Ward Stamp & Signature :

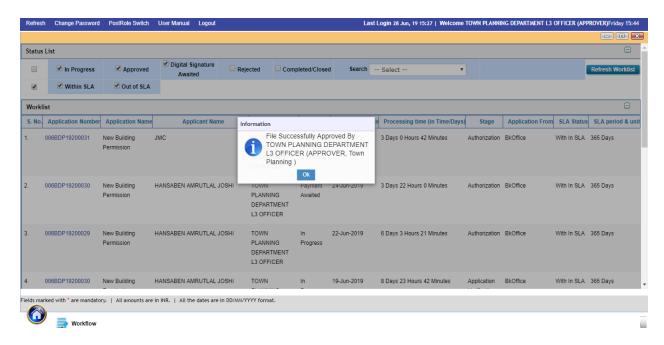
### 8.7 Login: L3 Officer (Approver)

Once Final payment is done, login for L3 officer.

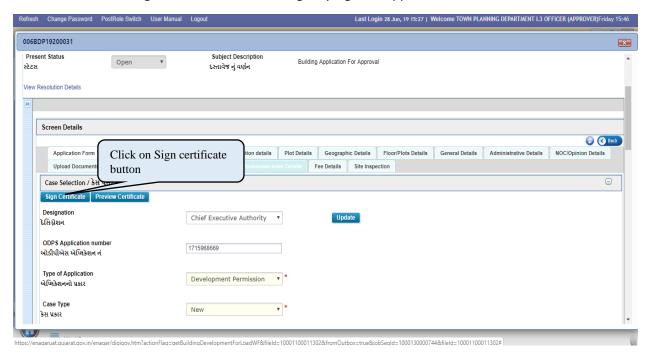
- 1. Login to the L3 officer. For Development authority, select Development authority in the city whereas for Nagarpalika/ Corporations select its name in the city drop down.
- 2. GO to **worklist** and Search the application for which payment has been done. That can be identified by the status: **In progress** and Stage: **Authorization**
- 3. Click on the application number, application form will open. Click on **Approve** button.



- 4. Click on yes when prompted with 'Do you want to approve file?'.
- 5. After successful approval, following message will be populated.



6. Click on the Sign certificate button to digitally sign the application.



7. Enter the required PIN for Digital signature. After successfully signing the certificate, following message will appear.

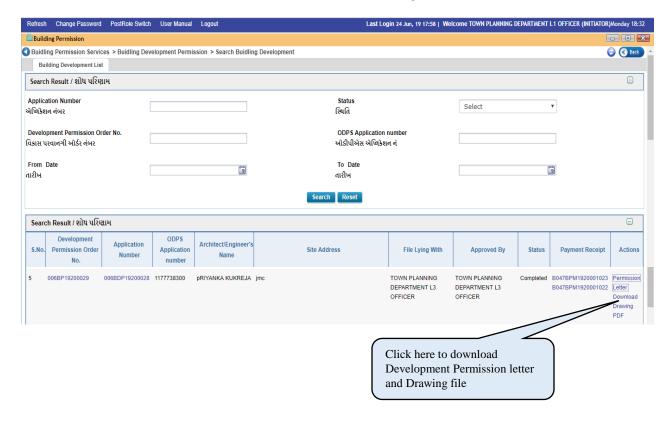


#### 8.8 Download Certificate:

Citizen can download Development Permission letter as well as Drawing file from his/ her login on the portal.

For department user, following steps to be performed.

- 1. Login as L1 officer.
- 2. Go to Building Permission  $\rightarrow$  Search Building Permission  $\rightarrow$  Click on search button after entering the application number.
- 3. Click on **Download Permission letter / Download drawing file** link in the action column.





#### JAMNAGAR MUNCIPAL CORPORATION FOR TESTING

Jamnagar Municipal Corporation, Jubilee Garden, Jamnagar

#### (Form NO. D)

#### Development Permission

Permission is hereby granted under Section 29(1)(i)/29(1)(ii)/29(1)(iii), 34, 49(1)(b) of the Gujarat Town Planning and Urban Development Act, 1976 / under Section 253 of Gujarat Provincial Municipal Corporation Act, 1949.

Application No. : 006BDP19200028 Date : 19/06/2019

Development : 006BP19200029

Permission No

Architect/Engineer No.: 006ER181910001 Architect/Engineer: PRIYANKA KUKREJA

Name

Structure Engineer No. : N.A Structure Engineer : N.A

Name

Clerk of Works No. : N.A Clerk of Works Name : N.A Developer No. : N.A Developer Name : N.A

Owner Name : JMC

Owner Address : 01 JMC JMC JMC 380017

Applicant/ POA : JMC

holder's Name

Applicant/ POA : 01 JMC JMC JMC 380017

holder's Address

Administrative Ward : WARD 7 Administrative Zone : DEFAULT ZONE

JAMNAGAR



Certificate created on 19/06/2019



MUNICIPAL COMMISSIONER

JAMNAGAR MUNCIPAL CORPORATION FOR

TESTING

Page 1 of 3

: JAMNAGAR Taluka : JAMNAGAR District

City/Village

TP Scheme/ Non TP : 1 (JADA) TP Scheme/ Non TP : VIBHAPAR JAMNAGAR Scheme Number Scheme Name

Revenue Survey No. : 27 City Survey No. : 27

: 16/1 & 16/2 Original Plot No. Final Plot No. : 16/1 & 16/2

Sub Plot no. : 00 Tikka No. / Part No. : 00 Block No/Tenement No : 00 Sector No. / Plot No. : 00 Max Height Of Building : 6.6 Meter(s) Block/Builidng Name : 00 Height Of Building : 6.6 Meter(s) No. of floors : 00

Site Address : JMC

Floor/Plot Details for Block - 89 (2)									
Floor Number	Built up area of Residential Unit	Total Number of Residential Unit	Built up area of Non-Residential Unit	Floor/Plot Details for Block - 89 (2)					
First Floor	39	1	0	0					
Ground Floor	39	1	0	0					
Total	78	2	0	0					

Development Permission Valid from Date : 19/06/2019 Development Permission Valid till Date : 17/06/2020

#### Note / Conditions:

- 1. THIS DEVELOPMENT PERMISSION IS GRANTED WITH CONDITION THAT APPLICANT AND ENGG./ARCH.WILL OBEY AS PER ALL BONDS AND AFFIDAVITS PRODUCED BY APPLICANT AND
- 2. THIS APPROVAL IS GIVEN ACCORDING TO MUNICIPAL COMMISSIONER OFFICE ORDER DATED 02/03/05 AND OFFICE ORDER NO-42,DT.-13/06/06.

MUNICIPAL COMMISSIONER





Certificate created on 19/06/2019

JAMNAGAR MUNCIPAL CORPORATION FOR TESTING

Page 2 of 3

- THE OWNER/DEVELOPER SHALL CARRY OUT RAIN WATER HARVESTING SYSTEM AS WELL AS RAIN WATER DISPOSAL AS PER GDCR-2021 CLAUSE NO:- 27.2.
- 4. THIS DEVELOPMENT PERMISSION IS GRANTED UNDER G.D.C.R.-2021 AS PER LETTER NO: GH/V/207 OF 2014/DVP-112013-4777-L, DATED: 20/12/2014 OF URBAN DEVELOPMENT AND URBAN HOUSING DEPARTMENT, GOVT. OF GUJARAT.
- THIS CASE HAS BEEN SCRUTINIZED AND APPROVED BY BUILDING PLAN SCRUTINY POOL ON DT: 11/03/2015.
- 6. ALL RELAVANT TERMS AND CONDITIONS MENTIONED IN N.A. PERMISSION GIVEN BY COLLECTOR
- 7. THIS PERMISSION IS GIVEN ON THE BASIS OF OPINION GIVEN BY ASSIT.CITY PLANNER, CITY PLANNING DEPT. IN LETTER NO 1
- THIS PERMISSIONFOR DRAFT T.P. SCHEME IS GIVEN BY CHIEF CITY PLANNER, CITY PLANNING DEPT. ON DT.:-06/02/2015.
- 9. dgffhghghgh

Certificate created on 19/06/2019



MUNICIPAL COMMISSIONER

JAMNAGAR MUNCIPAL CORPORATION FOR TESTING

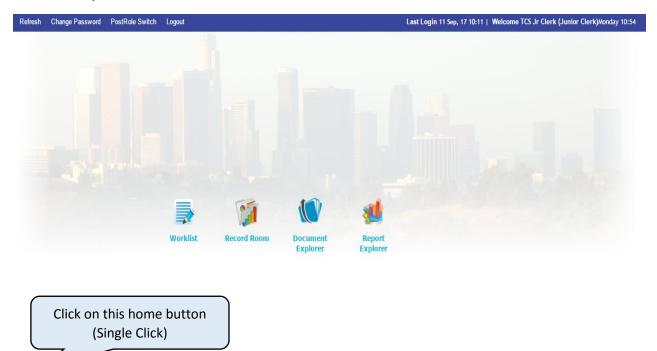
Page 3 of 3

# CHAPTER 9. Progress Entry

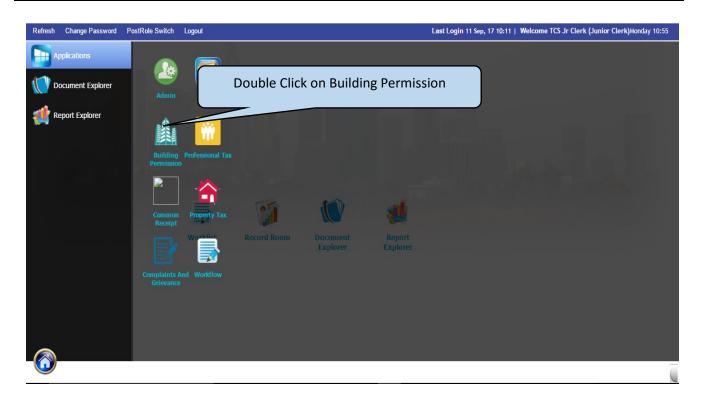
## 9.1 Login as L1 officer (initiator)

After login:

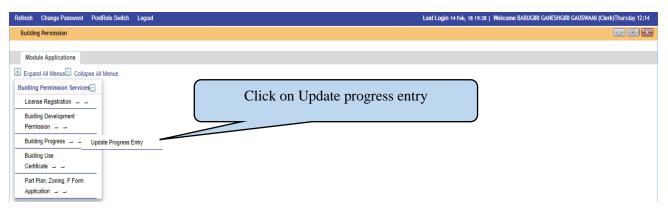
- 1. Click on 'Home' → Click on 'Building Permission' → click on 'Building Progress' → Update Progress entry
- 2. Kindly refer to the screen below



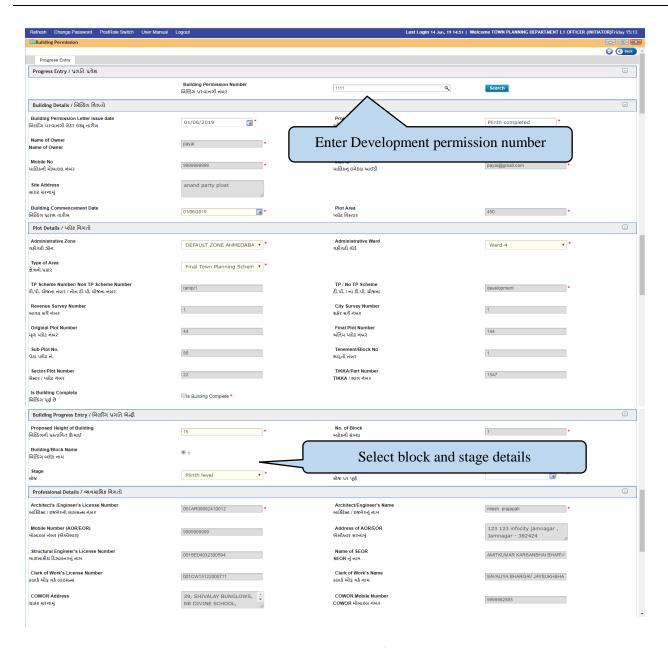
3. On click of this, menu will appear on screen where user needs to select 'Building Permission'



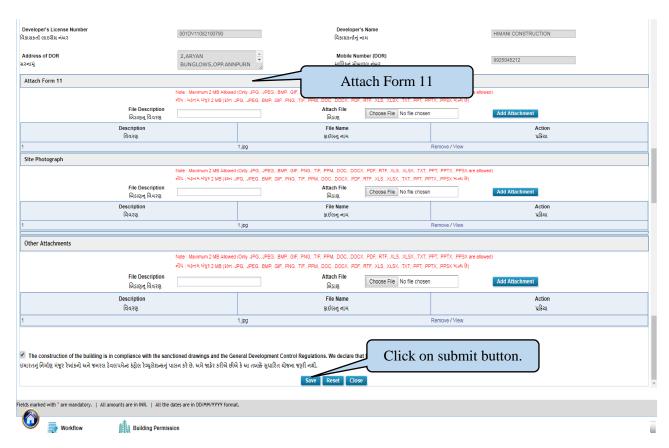
4. Go to home and click on building permission. In Building progress menu, click on update progress entry.



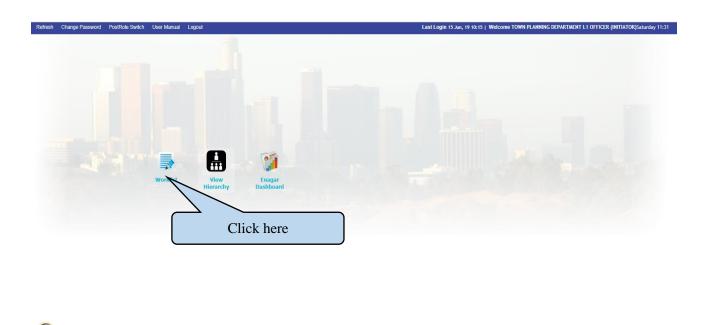
5. Enter the registration number in the field and click on search. It will open the file. Now make the changes as applicable, click on add details and then click on save to save the progress details.

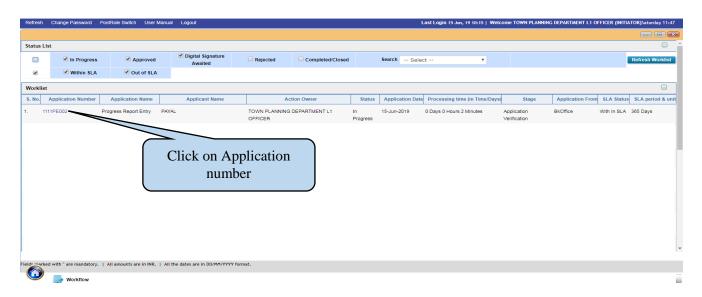


6. Provide Block wise stage completion details, attach form 11 and click on submit button.

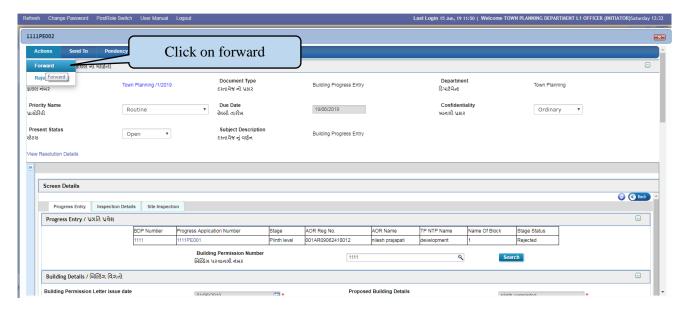


- 7. On click of submit, message of successful submission will be populated.
- 8. Go to worklist → Click on application number





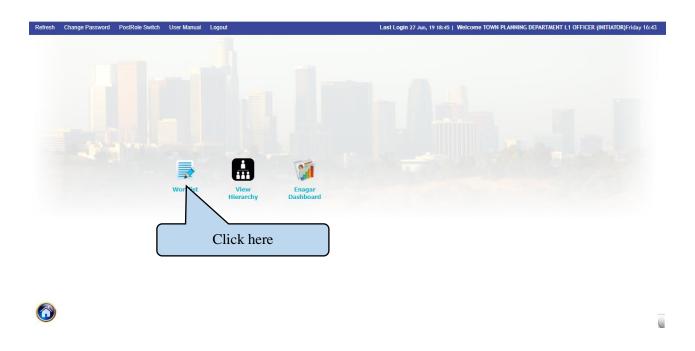
9. Check the application details, click on forward button to forward application to L2 officer.

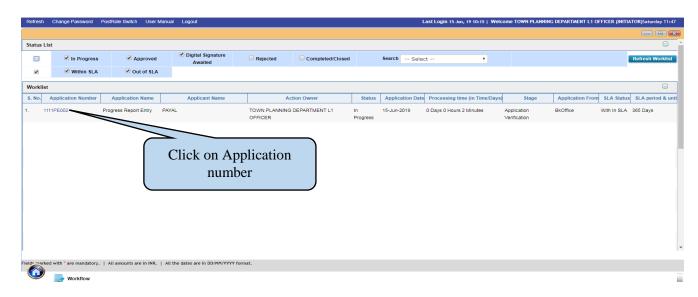


## 9.2 Login as L2 officer (Verifier)

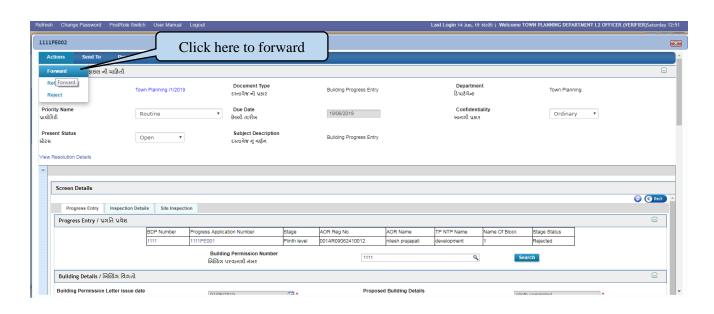
After login:

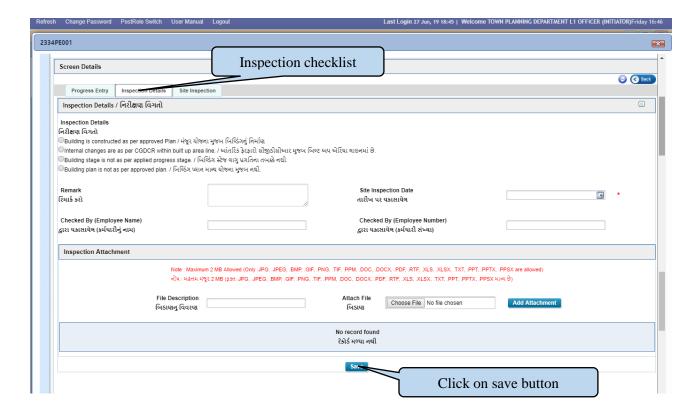
- 1. Click on worklist → Click on application number
- 2. Kindly refer to the screen below





3. Check application details and update Site inspection details



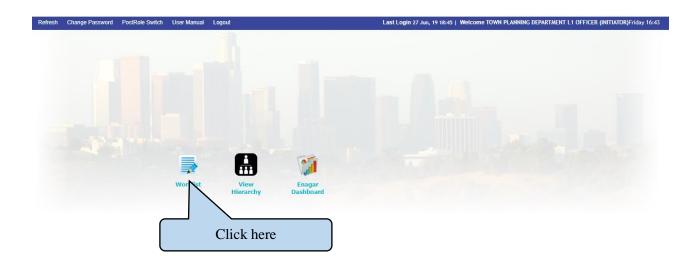


4. After saving the inspection details, click on the forward button, to forward application to L3 officer.

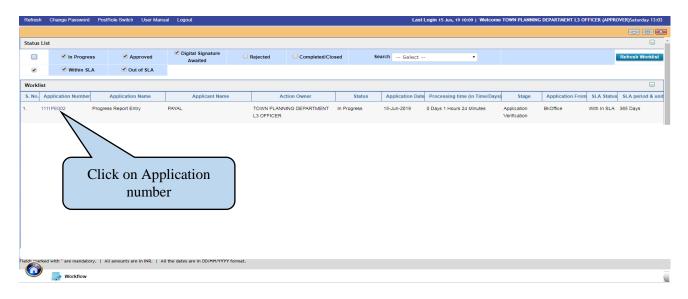
## 9.3 Login as L3 officer (Verifier)

After login:

- 1. Click on worklist → Click on application number
- 2. Kindly refer to the screen below



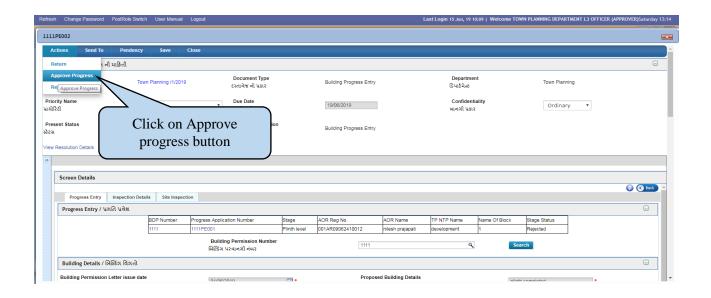




- 3. Check application and Site inspection details
- 4. Click on approve button, if all the information is proper.
- 5. Click on reject, if details are not proper.

Approve/ Reject based on Inspection remarks.

- a. Building is constructed as per approved Plan Approve
- b. Internal changes are as per CGDCR within built up area line. Approve
- c. Building stage is not as per applied progress stage. Reject
- d. Building plan is not as per approved plan. Reject



### CHAPTER 10. Building Use Certificate

#### 10.1 Workflow for Building Use Certificate application

**Applicant** 

 Apply for Building Use Certificate --> Update data → Submit

Accountant/L1 officer/ Applicant

 Building Use Certificate application → Search Building Use Certificate application → Scrutiny Fee Payment

L1 Officer

 Worklist --> Click on application number --> Update Use Certificate letter points/ Update Final Fees → Forward

L2 Officer

 Worklist --> Click on application number --> Update Use certificate letter points/ Update Final Fees → Forward

L3 Officer

 Worklist --> Click on application number --> Confirm Fee

Accountant/L1 officer/ Applicant

 Building Use Certificate application → Search Building Use Certificate application → Proceed to pay

L3 Officer

 Worklist --> Click on application number --> approve --> Digital signature

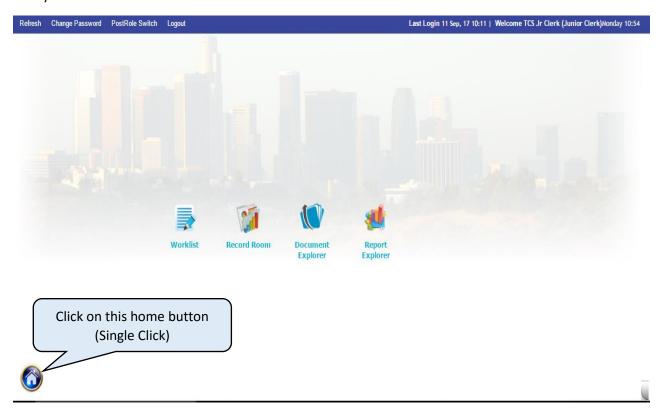
L1 Officer/ Applicant  Building Use Certificate application → Search Building Use Certificate application → Download Certificate

### 10.2 Login as L1 Officer (initiator)

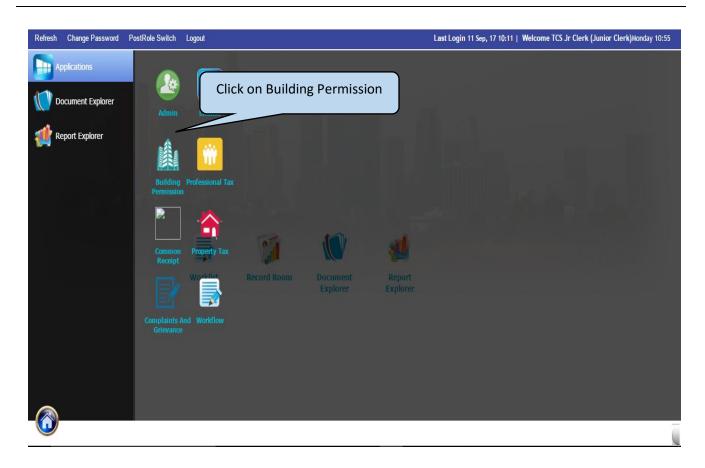
After login:

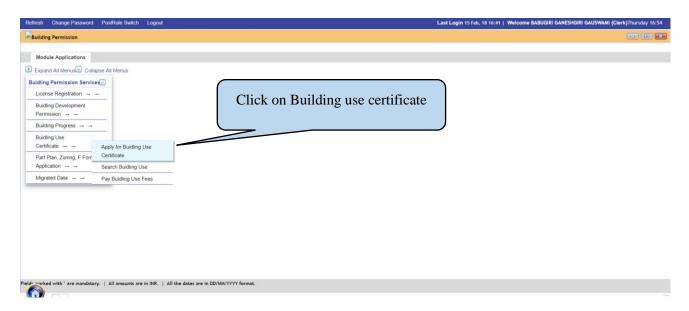
1. Click 'Home' → Click 'Building Permission' → Building Use Certificate → Apply for building use certificate

Kindly refer to the screen below

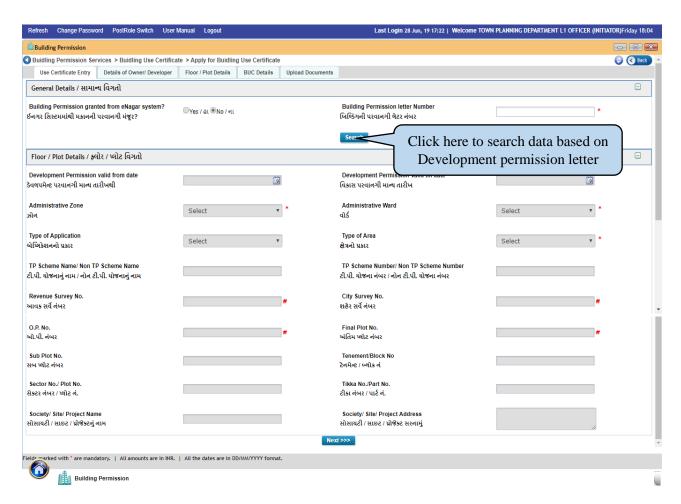


2. Now, menu will appear on screen where user needs to select 'Building Permission'. Go to home and click on building permission. In Building Use Certificate menu, click apply for building use certificate.

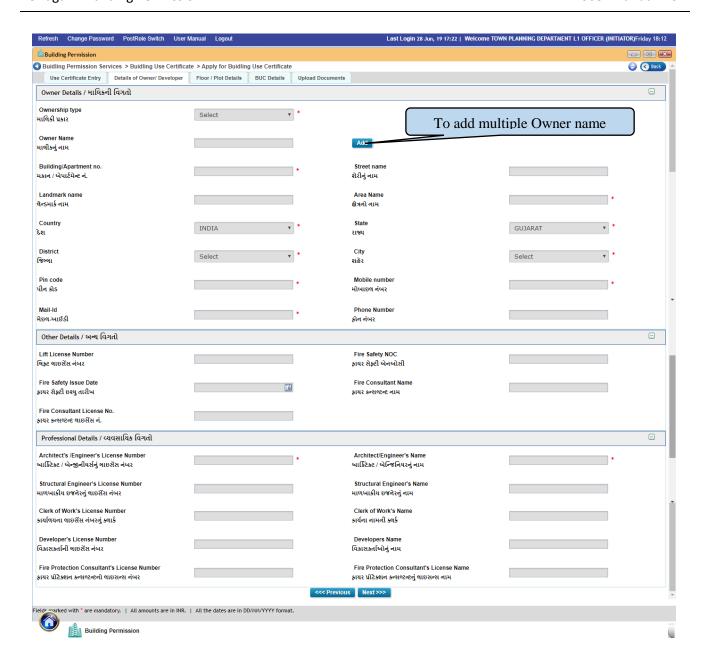


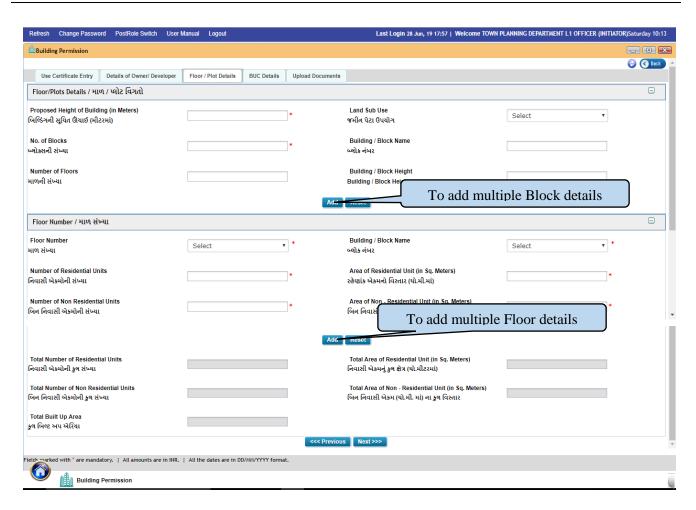


- 3. The following form will open. Fill in the details as necessary.
- 4. If Development Permission letter is system generated, Details will be populated based on Development permission number else user has to provide all the necessary details.

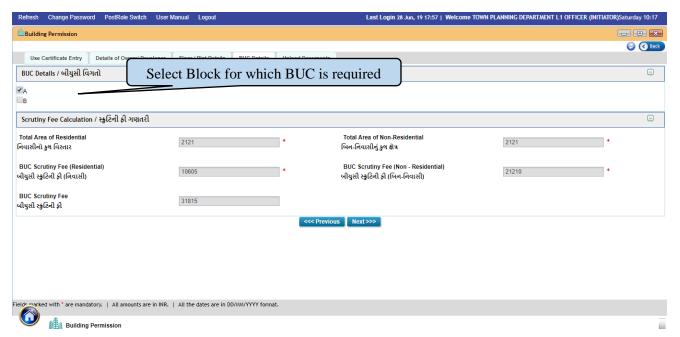


- 5. Add Plot details in tab 1.
- 6. Add Owner details, Professional Details and Lift and Fire NOC details if appllicable in tab 2.
- 7. Add Multiple Block Details and then Blockwise Floor details under section Floor/Plot Details.

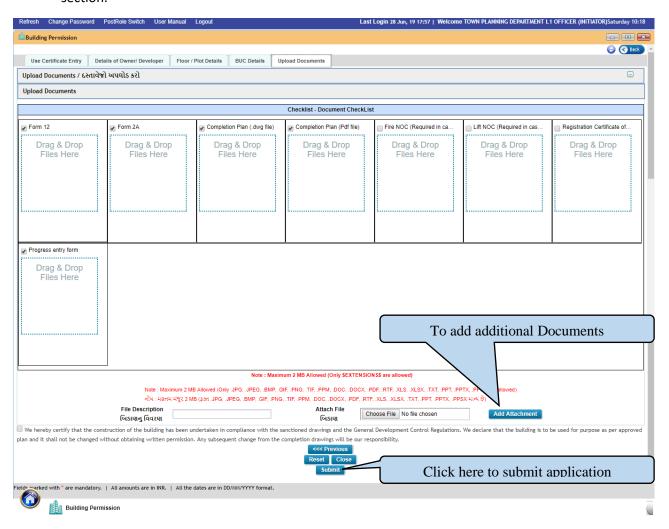




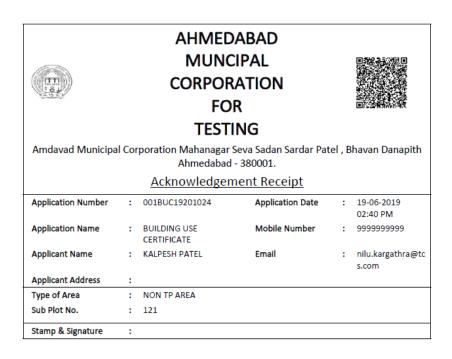
8. Select block for which Building Use Certificate application is required. Based on the Block seletion, scrutiny Fees will be auto calculated.



9. Upload necessary documents. If User wants to add any additional documents, add under attachment section.



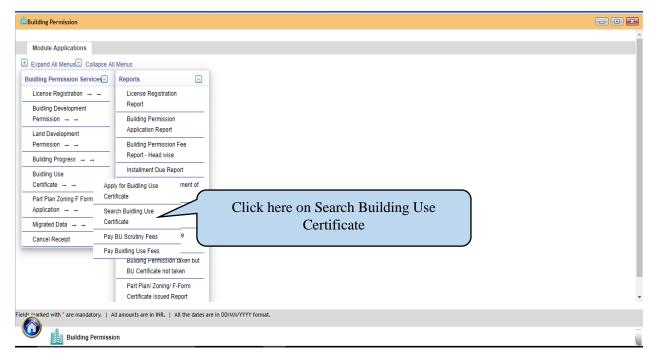
10. On click of submit, message of successful application submission will be populated and acknowledgement receipt will be generated.



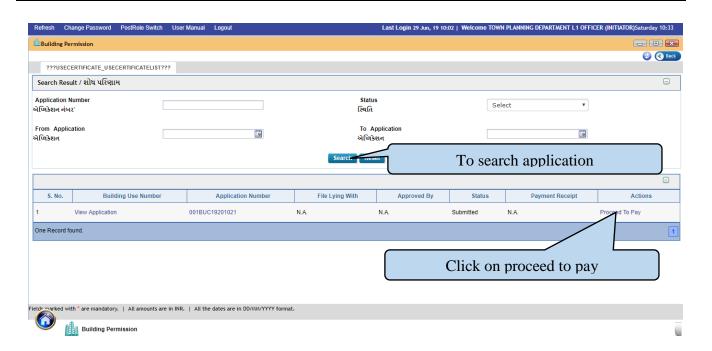
11. User will be notified to pay scrutiny fees.

#### 10.2.1 Scrutiny Fees Payment

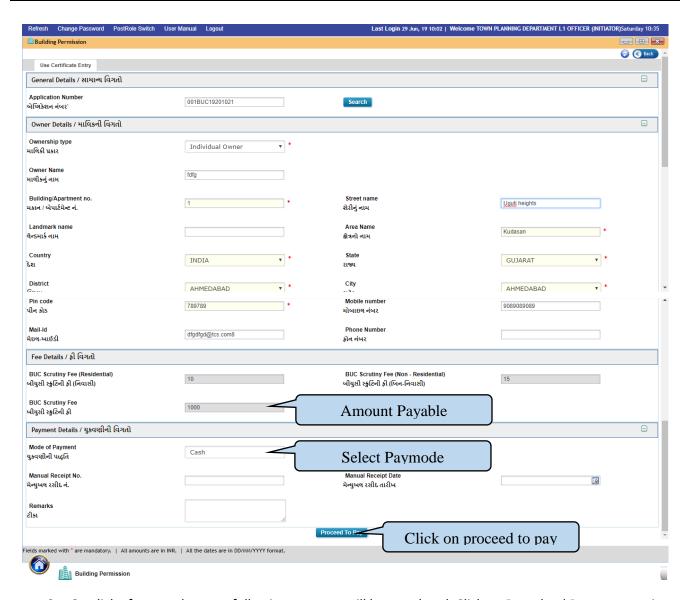
1. Go to Home → Building Permission → Building Use Certificate → Search Building Use Certificate



2. Search application based on application number. Click on Proceed to pay link.



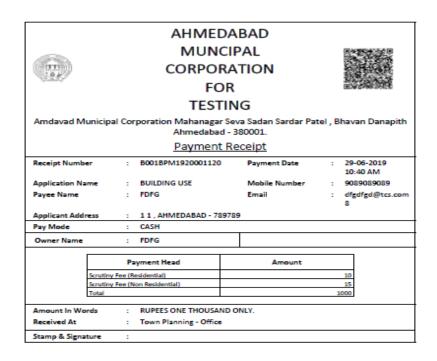
- 3. Amount payable would be shown in the screen.
- 4. Select the paymode from the drop down available: Cash, Cheque, Payorder, POS/ Wallet
- 5. Based in Paymode selected, provide appropriate details.



6. On click of proceed to pay, following messgae will be populated. Click on Download Payment receipt to download payment receipt.

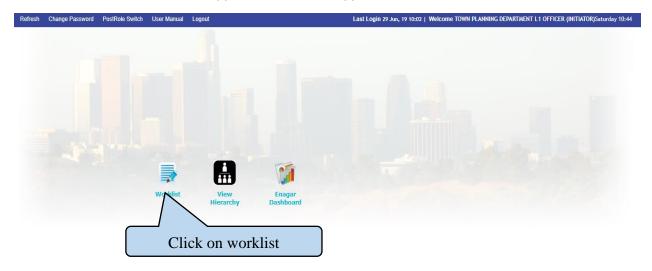


7. Payment receipt is as shown below.



#### 10.2.2 Verification

- 1. Login as a L1 officer.
- 2. Click on worklist. Search application based on application number.

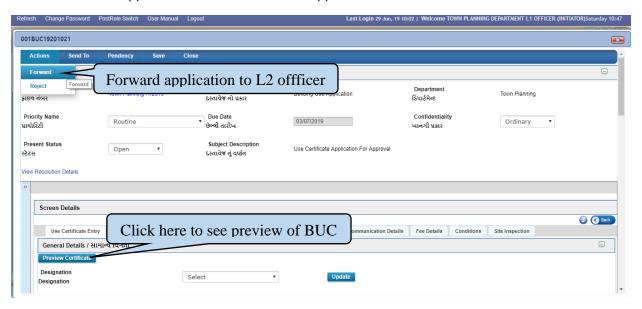




3. On click on application number, application form will open.

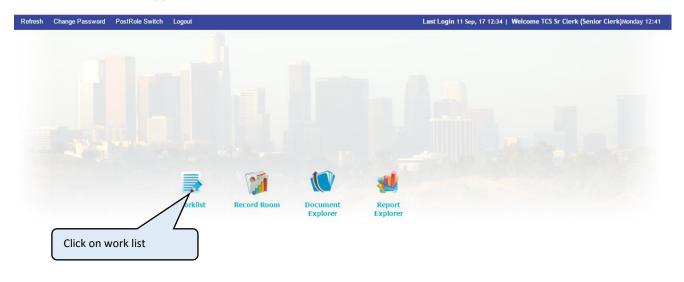


4. Check the application details and forward application to L2 officer.



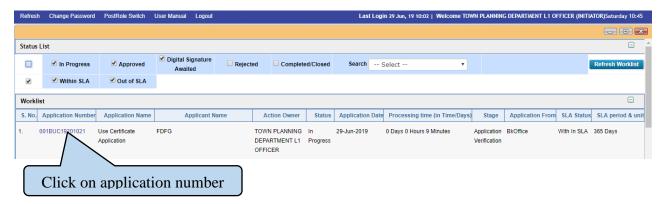
### 10.3 Login as L2 officer (Verifier)

1. Login as L2 officer. Provide User Name, Password and select city. On click of submit button, following screen will be appear.

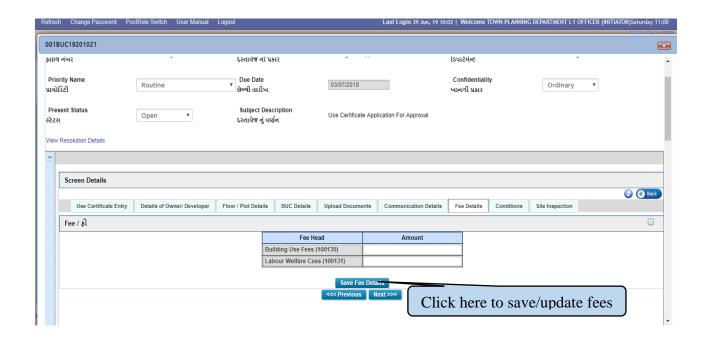


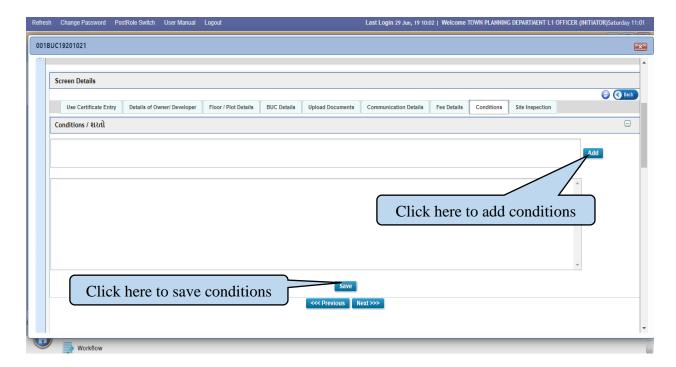


2. On click of work list, following screen will open. Search based on the application number.

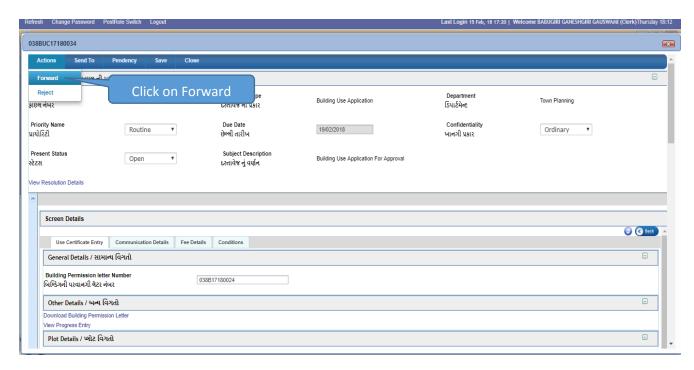


3. Update Fees details and Condition to be printed on Building Use Certificate.

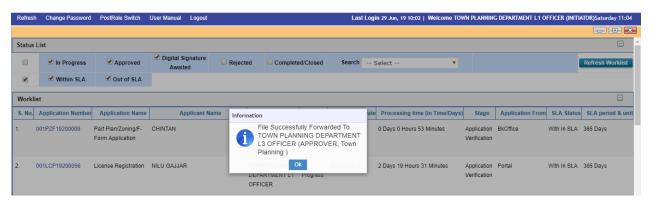




4. Click on Forward button to forward application.

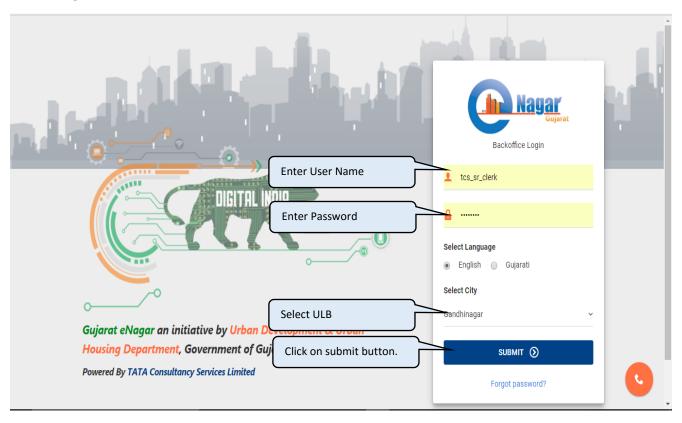


5. Following message will be populated.

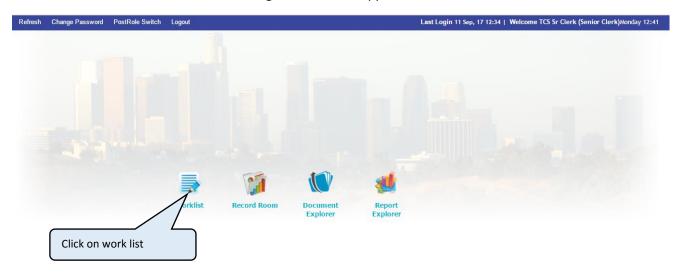


#### 10.4 Login as L3 Officer (Approver)

1. Login as a L3 officer.

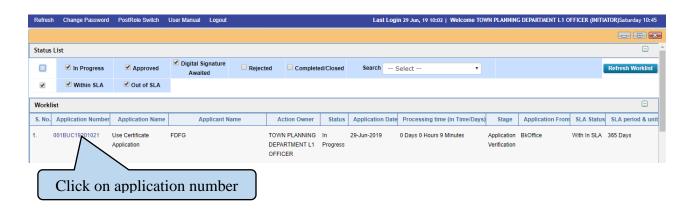


2. On click of submit button, following screen will be appear.

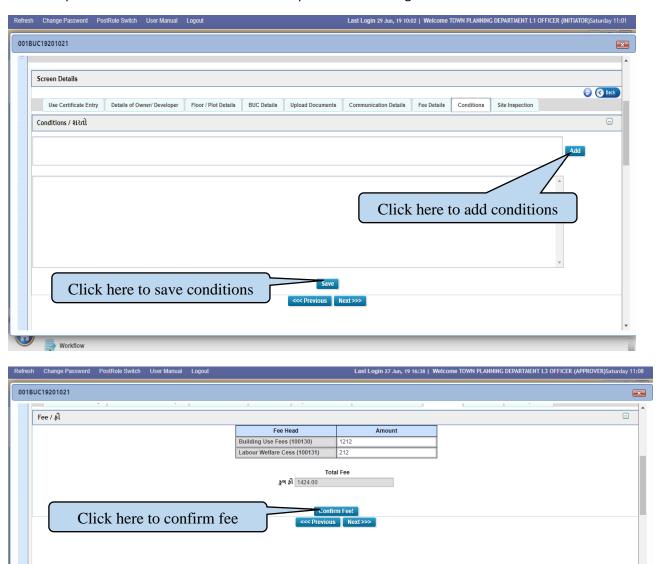




3. On click of work list, following screen will open. Search based on the application number.



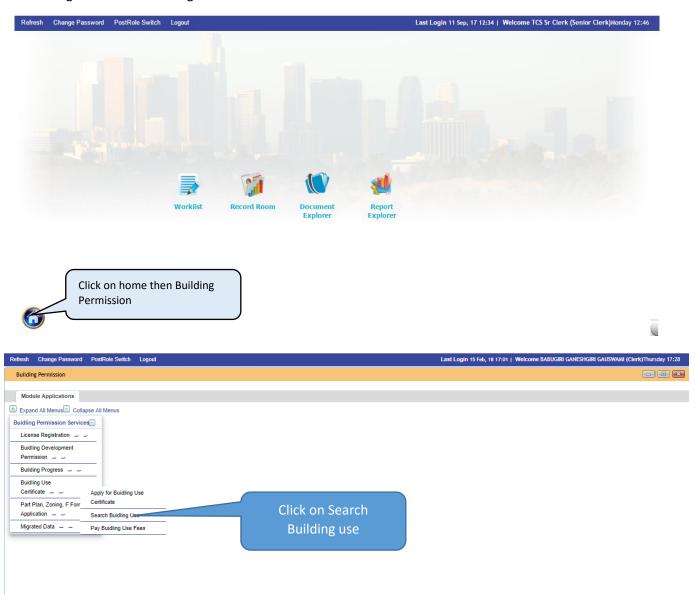
4. Update Fees details and Condition to be printed on Building Use Certificate.



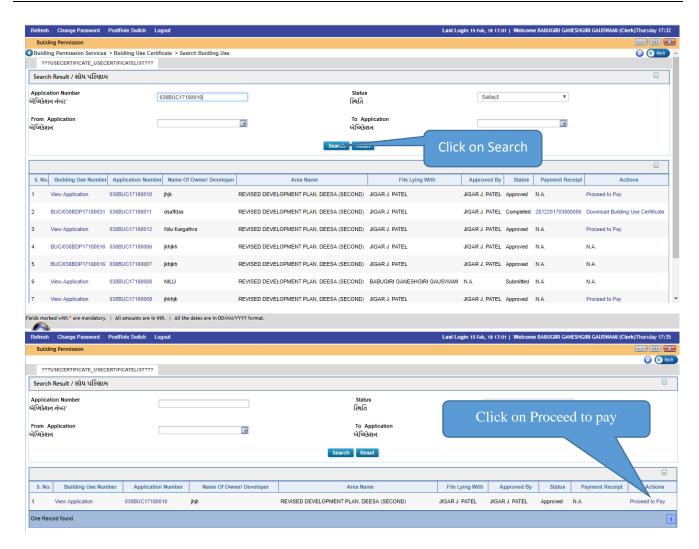
5. On click of confirm fee, SMS and email will be sent to the user for final payment.

## 10.5 Login: L1 officer/ accountant (Fees Payment)

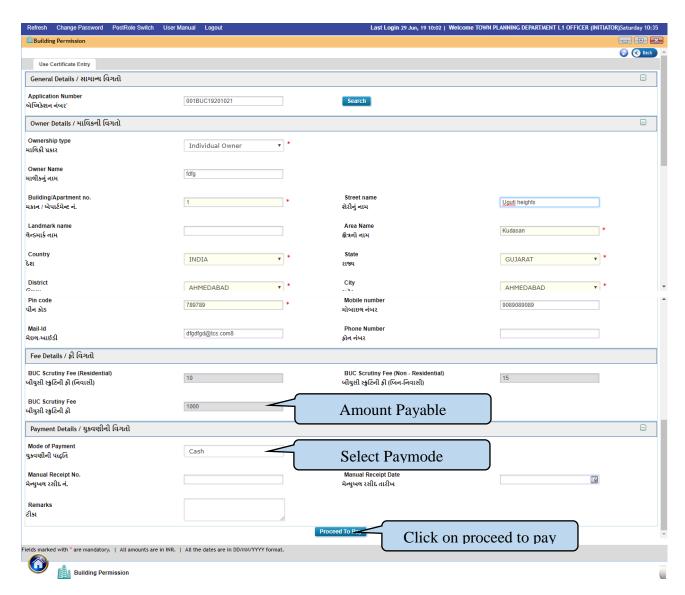
1. Login as L1 officer using valid User name and Password.



2. Click on Search Building use. It will open the search screen.



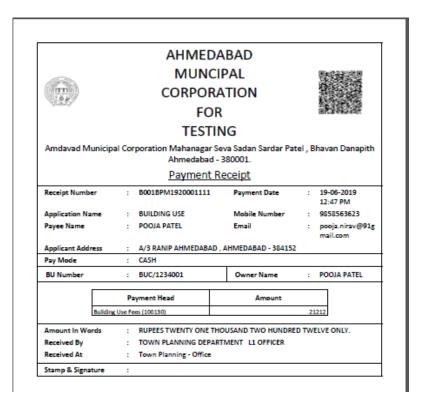
- 3. Amount payable would be shown in the screen.
- 4. Select the paymode from the drop down available: Cash, Cheque, Payorder, POS/ Wallet
- 5. Based in Paymode selected, provide appropriate details.



6. On click of proceed to pay, following messgae will be populated. Click on Download Payment receipt to download payment receipt.

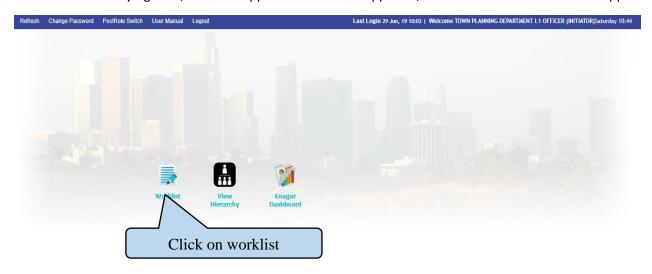


7. Payment receipt is as shown below.



#### 10.6 Login: L3 Officer

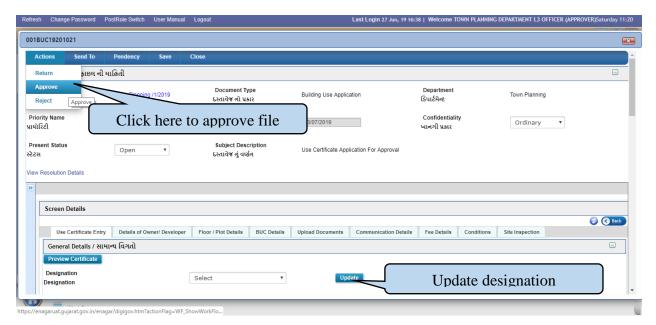
- 1. Login as L3 officer.
- 2. Go to worklist  $\rightarrow$  Click on the application number
- 3. After verifiying data, User will approve the file. On approval, SMS and email will be sent to applicant.



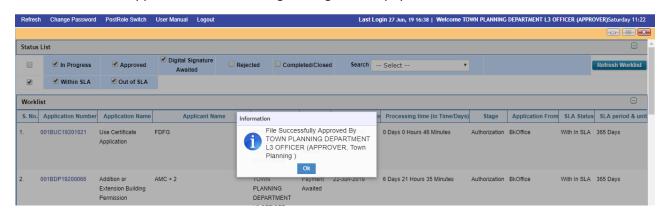


4. On click on application number, application form will open.

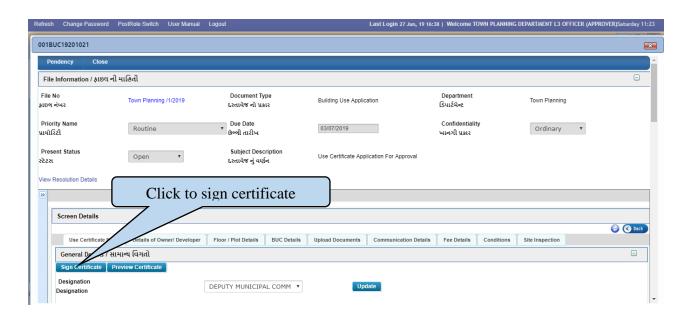




5. On click of approve button, following message will be populated.

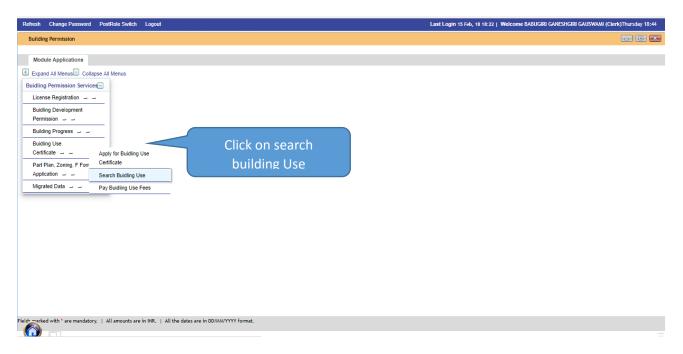


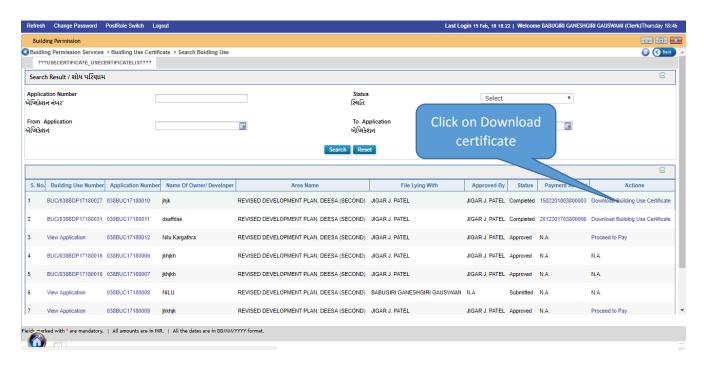
6. Then click on the application number, application form will open. Now click on Sign certificate to digitally sign the certificate.



#### 10.7 Download Certificate

Clcik on Search Building use option to open certificate.





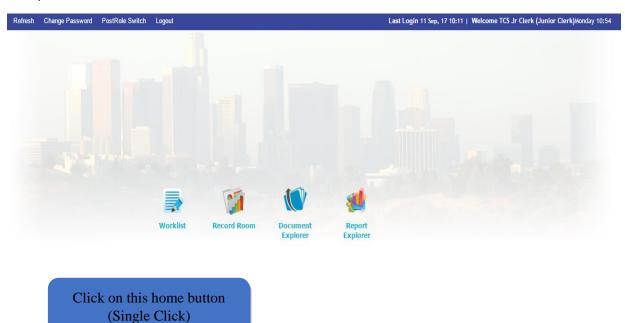
Click on Download certificate option to download certificate.

## CHAPTER 11. Part Plan/Zoning/ F Form Application

#### 11.1 Login: L1 officer (Initiator)

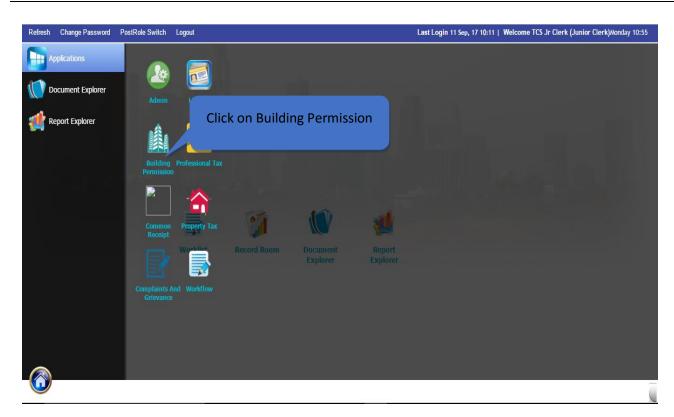
- 1. Login as L1 officer by providing valid user ID and password.
- 2. Click on 'Home' → Click on 'Building Permission' → click on 'Issuance of Part plan/Zoning/ F-Form'

Kindly refer to the screen below

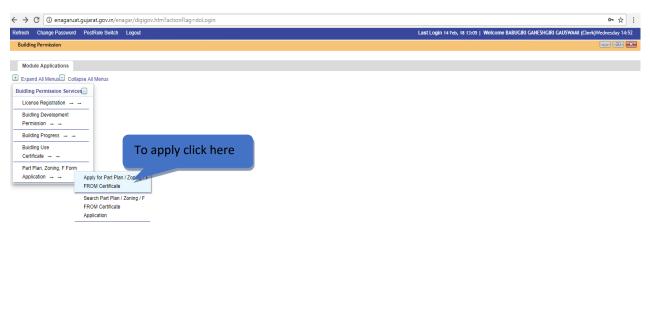




- 3. User need to single click the Home icon at the bottom left corner.
- 4. User will be able to see different types of modules in the list. As shown below, On click of this, menu will appear on screen where user needs to select 'Building Permission'.
- 5. User need to Double click on the Building Permission icon to access it. After that different process as listed and displayed.

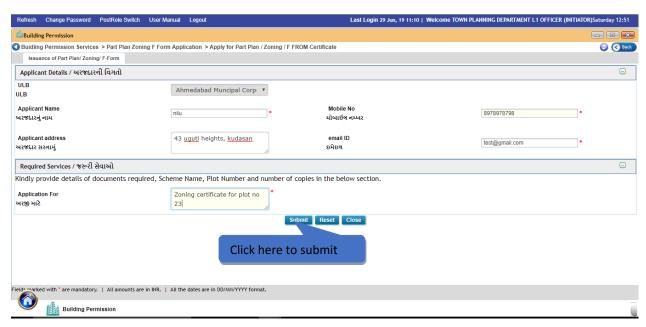


- 6. As shown below, User need to click on "Apply for Part Plan / Zoning / F Form Certificate" to apply for Part Plan / Zoning / F Form Certificate
- 7. After Clicking on this tab, User will be able to see the application form.
- 8. User need to fill the required fields and can submit the form.



ields marked with \* are mandatory. | All amounts are in INR. | All the dates are in DD/////YYYY format.

9. As shown below, User need to fill up the mandatory fields and submit the application form.

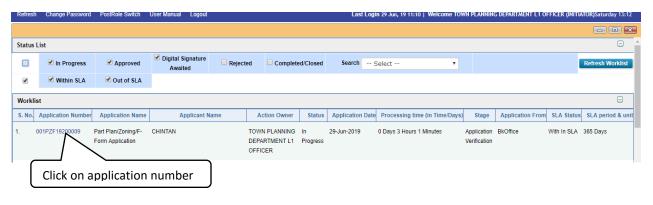


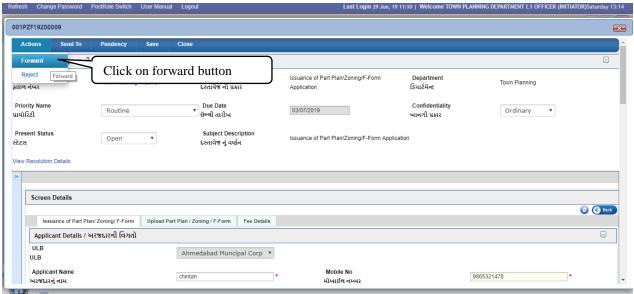
As shown below, user can see the acknowledgement receipt on their screen and can download the receipt as required.



#### 11.1.1 Application processing

- 1. Go to worklist
- 2. Click on the application number in the worklist.

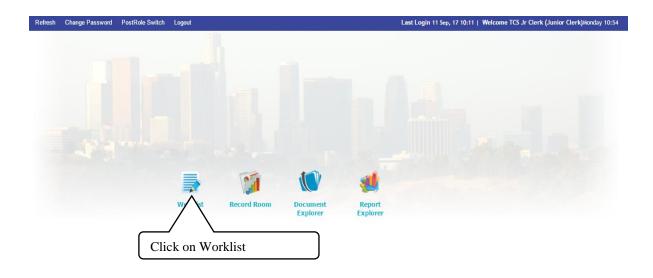




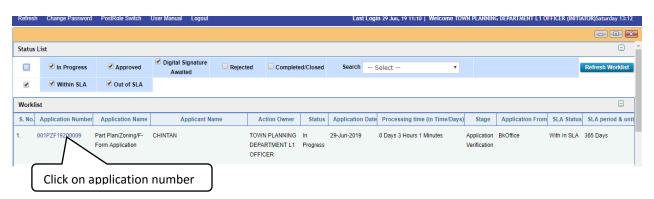
3. On click of forward button, application will be forwarded to L2 officer.

### 11.2 Login: L2 officer (Verifier)

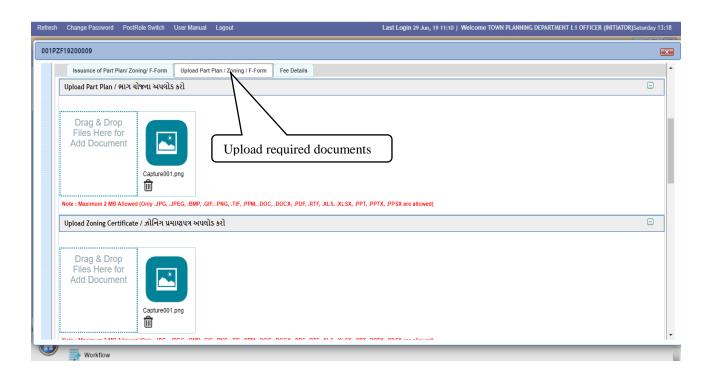
- 1. Login as L2 officer.
- 2. Go to worklist.

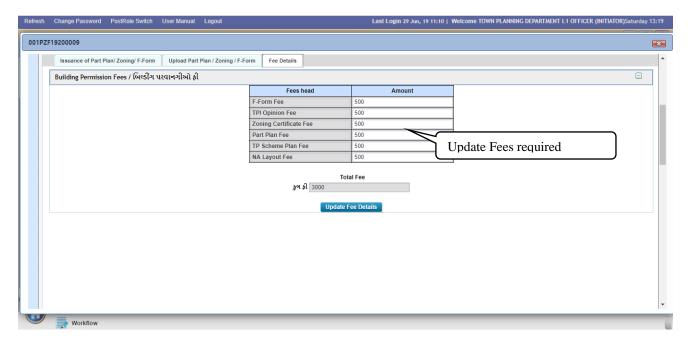




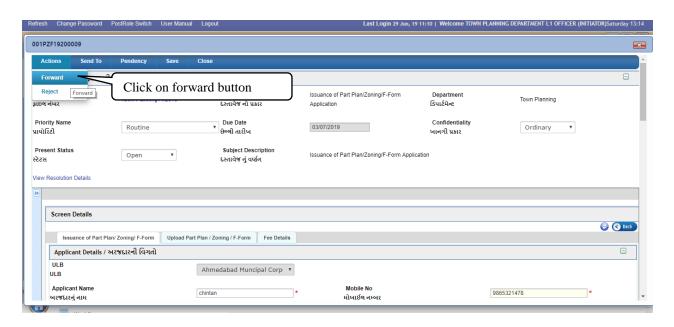


- 3. Click on the application number, application form will open.
- 4. Upload the required documents in the upload documents tab.
- 5. Update Fees details in the Fees tab.



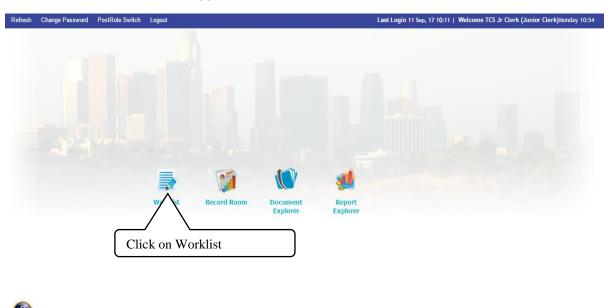


6. Forward application to L3 officer.



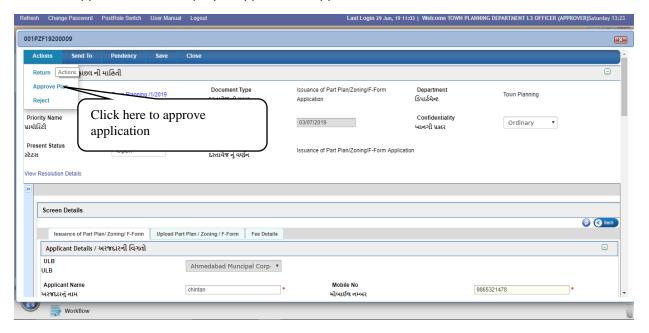
#### 11.3 Login: L3 Officer (Approver)

- 1. Login as L2 officer using valid user ID and password.
- 2. Go to worklist. Click on the application number.



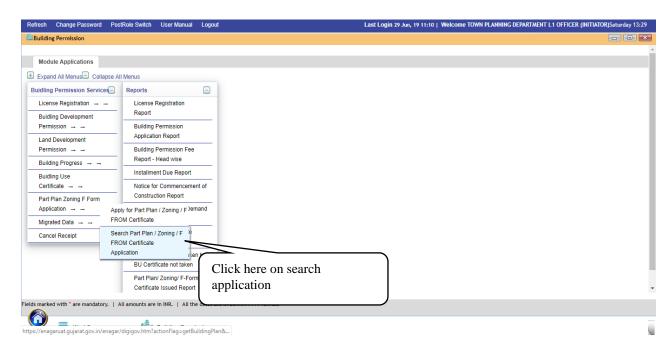


3. If application detail is proper, approve the application.

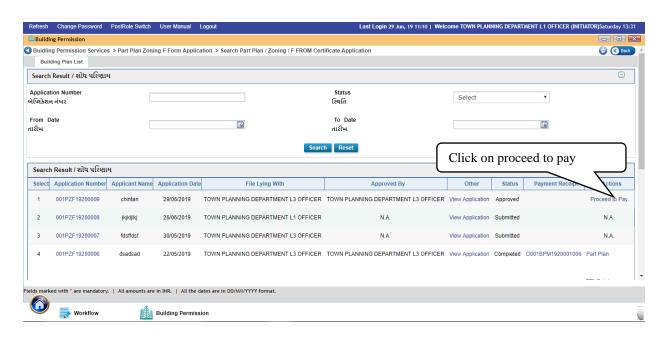


## 11.4 Login: L1 officer/ Accountant

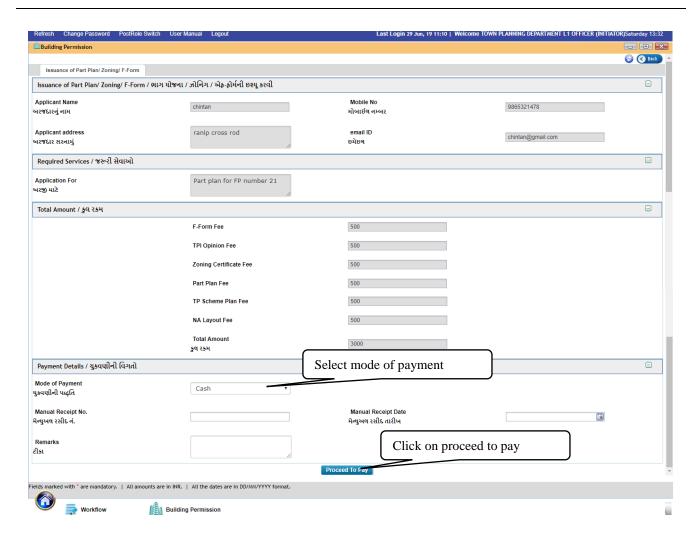
- 1. Login as L1 officer using valid user ID and password.
- 2. Click on home → Building Permission → Part plan/ Zoning/ F-Form application → Search Part plan/ Zoning/ F-Form application



3. Search application based on Application number or other details available.



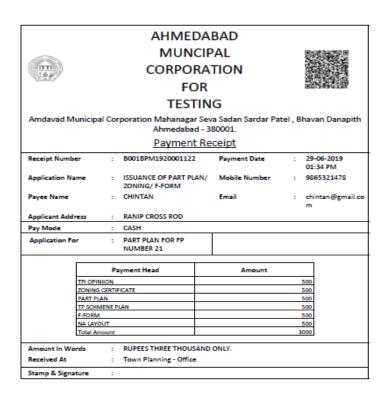
4. Select pay mode and provide necessary details.



5. On Click of proceed to pay, following message will appear.



6. Download Payment receipt.



7. After payment user can download document from search screen. Click on view application.